Qwest® Service

SPH-a920 by Samsung®

www.qwestwireless.com

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Welcome to Qwest®

This guide will familiarize you with wireless service and your new phone through simple, easy-to-follow instructions. It's all right here – from setting up your account passwords and voicemail to using the most advanced features of your phone.

Welcome and thank you for choosing Qwest®.

Introduction

This **Phone Guide** introduces you to wireless service and all the features of your new phone. It's divided into four sections:

- **Section 1: Getting Started**
- **Section 2: Your Phone**
- **Section 3: Qwest® Service Features**
- **Section 4: Safety and Warranty Information**

Throughout this guide, you'll find tips that highlight special shortcuts and timely reminders to help you make the most of your new phone and service. The Table of Contents and Index will also help you quickly locate specific information.

You'll get the most out of your phone if you read each section. However, if you'd like to get right to a specific feature, simply locate that section in the Table of Contents and go directly to that page. Follow the instructions in that section, and you'll be ready to use your phone in no time.

Phone Guide Note:	Due to updates in phone software, this printed guide may not be the most current version for your phone. Visit www.qwestwireless.com and sign on to access the most recent version of the phone guide.

WARNING	Please refer to the **Important Safety Information** section on page 210 to learn about information that will help you safely use your phone. Failure to read and follow the Important Safety Information in this phone guide may result in serious bodily injury, death, or property damage.

Your Phone's Menu

The following list outlines your phone's menu structure. For more information about navigating through the menus, please see "Navigating Through Phone Menus" on page 26.

Press **Menu** to display the following:

OPTIONS (RIGHT SOFTKEY)		
1: Menu Style		
1: 3x4 Style	2: List Style	
2: Focus Effect		
1: None	2: Warp	3: Fire
4: Drop	5: Water	
3: Background		
1: Preset Images	2: My Content	3: My Albums
WEB		
CALL HISTORY		
1: Outgoing Calls		
2: Incoming Calls		
3: Missed Calls		
4: Recent Calls		
MEDIA PLAYER		
1: Channel Listing		
2: Memory Card		
3: My Play List		
ON DEMAND		
MISSED ALERTS		
MUSIC		
MY CONTENT		

1: Games

1: Get New Games | 2: My Content Manager Games

2: Ringers

1: Get New Ringers | 2: My Content Manager Ringers

3: Screen Savers

1: Get New Screen Savers | 2: My Content Manager Screen Savers

4: Applications

1: Get New Applications | 2: My Content Manager Applications

MESSAGING

1: Send Message

1: Text | 2: Picture Mail
3: Hand. Msg

2: Text Message

1: Inbox | 2: Outbox
3: Drafts | 4: Send Text

3: Picture Mail

1: Inbox | 2: Sent Mail
3: Saved Mail | 4: Pending

4:Voicemail

1: Call Voicemail | 2: Clear Enveiope

5: Settings

1: General

1: Notification

1: Message & Icon | 2: Icon Only

2: Preset Messages

1: Can't talk right now. Send me a message. | 2: Call me
3: Where are you? | 4: Can you pick up | 5: Meet me at
6: Let's get lunch. | 7: The meeting has been cancelled.
8: I'll be there at | 9: What time does it start?
10: I love you! | 11: [Empty] | 12: [Empty]
13: [Empty] | 14: [Empty] | 15: [Empty]
16: [Empty] | 17: [Empty] | 18: [Empty]
19: [Empty] | 20: [Empty]

3: Edit Signature (On/Off)

4: Message Alert

1: VOLUME

1: Voicemail	2: Text Message	3: Picture Mail
2: TYPE		
1: Voicemail	2: Text Message	3: Picture Mail
3: REMINDER		
1: Off	2: Once	3: Every 2 min
5: Auto-Erase (Yes/No)		
2: Text Message		
1: Save in Outbox (Yes/No)		2: Priority (Normal/Urgent)
3: Call Back # (None/xxxxxxxxxx/Other)		
TOOLS		
1: Voice Service		
2: Voice Memo		
1: Record	2: Review	
3: Bluetooth		
4: Planner		
1: Today	2: Scheduler	
3: Task List	4: Countdown	
5: Memo Pad		
6: World Time		
1: Set DST		
7: Alarm Clock		
1: Alarm #1	2: Alarm #2	
3: Alarm #3		
8: Calculator		
9: Set Time (displayed when there is no time information)		
PICTURES		
1: Camera Press the right softkey while in camera mode to view the following options:		
1: Flash		
1: Off	2: On this shot	3: Always On
2: Self-Timer		
1: Off	2: 5 Seconds	3: 10 Seconds
3: Fun Tools..		

1: Fun Frames		
1: Off 4: Roses for Love 7: Winter Greetings	2: Blue 5: Top Secret	3: Love 6: Under the Sea
2: Color Tones		
1: Auto 4: Sepia	2: Monochrome 5: Blue	3: Green
4: Controls..		
1: Brightness		
2: White Balance		
1: Auto 4: Tungsten	2: Sunny 5: Fluorescent	3: Cloudy 6: Manual
5: Settings..		
1: Resolution		
1: 1.3MP: 1280x960 4: Low: 320x240	2: High: 800x600	3: Med: 640x480
2: Quality		
1: Fine	2: Normal	3: Economy
3: Shutter Sound		
1: Off 4: Shutter 3	2: Shutter 1 5: Say Cheese	3: Shutter 2
4: View Mode		
1: Wide Screen	2: Full Screen	
6: Review Media		
7: Camcorder		
8: Save To..		
1: In Phone	2: In Memory Card	
2: Camcorder (Video Mail/Long Video) Press the right softkey while in camcorder mode to view the following options		
1: Movie Light		
1: Off	2: On This Movie	3: Always On
2: Self-Timer		
1: Off	2: 5 Seconds	3: 10 Seconds
3: Color Tones		

1: Auto	2: Monochrome	3: Green
4: Sepia	5: Blue	
4: Controls..		
1: Brightness		
2: White Balance		
1: Auto	2: Sunny	3: Cloudy
4: Tungsten	5: Fluorescent	6: Manual
5: Settings..		
1: Quality		
1: Fine	2: Normal	3: Economy
6: Review Media		
7: Camera Mode		
8: Save To..		
1: In Phone	2: In Memory Card	
3: Picture Mail		
1: Inbox	2: Sent Mail	
3: Saved Mail	4: Pending	
4: My Albums		
1: In Phone	2: Memory Card	
3: Online Albums		
5: PictBridge Print		
6: Settings & Info		
1: Save To		
1:In Phone	2: In Memory Card	
2: Account Info		
3: View Mode		
1: Portrait View	2: Landscape View	
7: Dynamic Menu 1		
CONTACTS		
1: Find		
2: Add New Entry		
3: My Phone #		
4: Speed Dial #s		

- 5: Group
  - 1: Unassigned
  - 2: Family
  - 3: Friends
  - 4: Colleague
  - 5: VIPs
  - 6: Empty
  - 7: Empty
- 6: My Name Card
- 7: Services
  - 1: Account Info
  - 2: Customer Service
  - 3: Dir Assist

SETTINGS

- 1: Display
  - **1: Screen Saver**
    - **1: Main LCD**
      - **1: Preset Images**
        - 1: Image Gallery 01
        - 2: Image Gallery 02
        - 3: Image Gallery 03
        - 4: Image Gallery 04
        - 5: Image Gallery 05
        - 6: Image Gallery 06
        - 7: Image Gallery 07
      - **2: My Content**
        - 1: Images
        - 2: Videos
      - **3: My Albums**
        - 1: In Phone
        - 2: In Memory Card
    - **2: Sub LCD**
      - **1: Preset Images**
        - 1: Analog
        - 2: Digital 1
        - 3: Digital 2
      - **2: My Content**
      - **3: Main LCD Pic**
  - **2: Set Foreground**
    - 1: Digital Clock
    - 2: Calendar
    - 3: Others
  - **3: Incoming Call**
    - **1: With Caller ID**
      - **1: Preset Animation**
      - **2: My Content**
      - **3: My Albums**
        - 1: In Phone
        - 2: In Memory card

2: No Caller ID		
1: Preset Animation		
2: My Content		
3: My Albums		
1: In Phone	2: In Memory Card	
4: Dialing Font		
1: Color		
1: Basic 4: Hyphenate	2: Rainbow	3: Monochrome
2: Size (Large/Medium/Small)		
5: Greeting (Qwest/Custom)		
6: Backlight		
1: Main Display		
1: Flip Open 4: 8 seconds	2: 30 seconds	3: 15 seconds
2: Keypad		
1: Flip Open 4: 8 seconds	2: 30 seconds 5: Off	3: 15 seconds
3: Pwr Save Mode (On/Off)		
4: Brightness		
1: Highest 4: Low	2: High 5: Lowest	3: Medium
7: Service Light (On/Off)		
8: Text Entry		
1: Display Candidate (Display On/Off)		
2: Sounds		
1: Ringer Type		
1: Voice Calls		
1: With Caller ID		
1: Single Tones 4: My Content	2: Ring Tones	3: Melodies
2: No Caller ID		
1: Single Tones 4: My Content	2: Ring Tones	3: Melodies

2: Messaging		
1: Voicemail	2: Text Message	3: Picture Mail
3: Scheduler		
1: Single Tones 4: My Content	2: Ring Tones	3: Melodies
4: Roam Ringer (Normal/Distinctive)		
2: Volume		
1: Ringer		
1: Ringer Off (Always Vibrate)	2: 1-Beep	3: Level 1 - 8
2: Text Message		
1: Use Ringer Volume	2: Separate Volume	3: Always Vibrate
3: Picture Mail		
1: Use Ringer Volume	2: Separate Volume	3: Always Vibrate
4: Voice Mail		
1: Use Ringer Volume	2: Separate Volume	3: Always Vibrate
5: Alarms		
1: Use Ringer Volume	2: Separate Volume	3: Always Vibrate
6: App. Volume		
1: VOLUME		
1: Use Ringer Volume	2: Separate Volume	
2: GAME VIBRATE (On/Off)		
3: Alerts		
1: Minute Beep (On/Off) 3: Connect (On/Off) 5: Power On/Off (On/Off)		2: Service (On/Off) 4: Sig. Fade Tone (On/Off)
4: Key Tone		
1: Tone Type		
1: DTMF	2: Rain Drop	3: Voice
2: Tone Level		
1: Key Tone Off	2: Level 1-8	
3: Tone Length		
1: Short	2: Long	
3: Power Vision		

1: Enable/Disable Vision	2: Net Guard (On/Off)	3: Update Profile
4: Voice Service		
1: Choice Lists		
1: Automatic	2: Always On	3: Always Off
2: Sensitivity		
1: Reject More	2: Recommended	3: Reject Less
3: Digit Dialing		
1: Adapt Digits	2: Reset Digits	
4: Sound		
1: Prompts (On/Off)		
2: Digits (On/Off)		
3: Names (On/Off)		
4: Name Settings		
1: SPEED		
1: Faster	2: Recommended	3: Slower
2: VOLUME		
1: Louder	2: Recommended	3: Softer
5: Voice Launch		
1: Talk Key	2: Talk Key and Flip Open	
6: About		
5: Security		
1: Lock Phone		
1: Unlocked	2: On Power-Up	3: Lock Now
2: Lock Pic/Video (On/Off)		
3: Lock Services		
1: Voice: Lock/Unlock	2: Power Vision: Lock/Unlock	
4: Change Lock		
5: Special #		
1: Empty	2: Empty	3: Empty
6: Erase Contacts (Yes/No)		
7: Erase My Content (Yes/No)		
8: Erase Pic/Video (Yes/No)		

9: Reset Phone (Yes/No)		
6: Roaming		
1: Set Mode		
1: Automatic	2: Roaming only	3: Qwest
2: Call Guard (On/Off)		
7: Launch Pad		
1: Up Key		
1: Contacts	2: Voice Memo	3: Scheduler
4: Messaging	5: Voice Service	6: Ringer Type
7: My Content	8: Display	9: Alarms
10: Calculator	11: Media Player	12: Web
13: Inbox	14: Send Text	15: Missed Alerts
16: Music		
2: Down Key		
1: Contacts	2: Voice Memo	3: Scheduler
4: Messaging	5: Voice Service	6: Ringer Type
7: My Content	8: Display	9: Alarms
10: Calculator	11: Media Player	12: Web
13: Inbox	14: Send Text	15: Missed Alerts
16: Music		
3: Left Key		
1: Contacts	2: Voice Memo	3: Scheduler
4: Messaging	5: Voice Service	6: Ringer Type
7: My Content	8: Display	9: Alarms
10: Calculator	11: Media Player	12: Web
13: Inbox	14: Send Text	15: Missed Alerts
16: Music		
4: Right Key		
1: Contacts	2: Voice Memo	3: Scheduler
4: Messaging	5: Voice Service	6: Ringer Type
7: My Content	8: Display	9: Alarms
10: Calculator	11: Media Player	12: Web
13: Inbox	14: Send Text	15: Missed Alerts
16: Music		
8: Others		
1: Call Setup		
1: Abbrev. Dial (On/Off)		
2: Contacts Match (On/Off)		

3: Restriction		
1: Outgoing Call		
1: Allow all	2: Contacts Only	3: Special# Only
4: Call Answer		
1: Any Key	2: Talk Key	3: Flip Open
5: Auto Answer (Car Kit/Headset) (Yes/No)		
2: Language		
1: English	2: Español	
3: Airplane Mode (On/Off/On Power Up)		
4: Location (On/Off)		
5: Key Guard		
1: Flip-closed	2: After 5 Seconds	3: Off
6: Audio Routing		
1: Normal	2: Headset only	
7: TTY Mode		
1: TTY Full 4: TTY Off	2: TTY+Hear	3: TTY+Talk
8: Update Phone Software		
9: Phone Info		
1: Phone Number 3: Version 5: Memory Status (All/Phone/Card)	2: Icon Glossary 4: Advanced	
0: Bluetooth		
1: Enable (On/Off)		
2: Visibility		
1: Always Visible	2: Visible for 3min	3: Hidden
3: Device Name		
4: Device Info		
IN USE MENU		
Press Options (Right Softkey) to display the following options:		
1: Key Mute/Unmute 4: 3-Way Call 7: Tools	2: Contacts 5: Call History 8: Phone Info	3: Messaging 6: Voice Memo

Getting Started

Qwest

Setting Up Service

In This Section

- **Getting Started**
- **Setting Up Your Voicemail**
- **Account Passwords**
- **Getting Help**

Setting up service on your new SPH-a920 by Samsung is quick and easy. This section walks you through the necessary steps to unlock your phone, set up your voicemail, establish passwords, and contact Qwest for assistance with your wireless service.

Unlocking Your Phone

To unlock your phone, follow these easy steps:

1. Press to turn the phone on.
2. Press **Unlock** ( ).

Note:	To select a softkey, press the softkey button directly below the softkey text that appears at the bottom left and bottom right of your phone's display screen. Softkey actions change according to the screen you're viewing and will not appear if there is no corresponding action available.

3. Enter your four-digit lock code. (For security purposes, the code is not visible as you type.)

Tip:	If you can't recall your lock code, try using the last four digits of your wireless phone number or try 0000. If neither of these work, call Qwest Wireless™ Repair at 1-888-879-0611.

Setting Up Your Voicemail

All unanswered calls to your phone are automatically transferred to your voicemail, even if your phone is in use or turned off. Therefore, you will want to set up your voicemail and personal greeting as soon as your phone is activated.

To set up your voicemail:

1. From standby mode, press and hold .
2. Follow the system prompts to:
   - Create your passcode
   - Record your name announcement
   - Record your greeting
   - Choose whether or not to activate One-Touch Message Access (a feature that lets you access messages simply by pressing and holding , bypassing the need for you to enter your passcode)

Note:	**Voicemail Passcode** If you are concerned about unauthorized access to your voicemail account, Qwest recommends you enable your voicemail passcode.

For more information about using your voicemail, see “Using Voicemail” on page 166.

Account Passwords

As a Qwest customer, you enjoy unlimited access to your personal account information, your voicemail account, and your Sprint PCS Vision® or Sprint Power Vision℠ account. To ensure that no one else has access to your information, you will need to create passwords to protect your privacy.

Account Password

If you are the account owner, you'll have an account password to sign on to **www.qwestwireless.com** and to use when calling Qwest Wireless Customer Service.

Voicemail Password

You'll create your voicemail password (or passcode) when you set up your voicemail. See “Setting Up Your Voicemail” on page 166 for more information on your voicemail password.

Sprint PCS Vision or Sprint Power Vision Password

With your a920 by Samsung, you may elect to set up a Sprint PCS Vision or Sprint Power Vision password. This optional password may be used to authorize purchase of Premium Services content and to protect personal information on multi-phone accounts.

For more information, or to change your passwords, sign on to **www.qwestwireless.com** or call Qwest Wireless™ Repair at **1-888-879-0611**.

Getting Help

Visit www.qwestwireless.com

You can go online to:

- Review coverage maps.
- Access your account information.
- Find information and accessories for your phone.
- And more.

Reaching Qwest Wireless Customer Service

You can reach Qwest online or by phone:

- Sign on to your account at www.qwestwireless.com
- Call us toll-free at **1-888-879-0611**.

Directory Assistance

You have access to a variety of services and information through Directory Assistance, including residential, business, and government listings; movie listings. You can get up to three pieces of information per call, and the operator can automatically connect your call at no additional charge.

There is a per-call charge, and you will be billed for airtime.

To call Directory Assistance:

- Press .

Operator Services

Operator Services provides assistance when placing collect calls or when placing calls billed to a local telephone calling card or third party.

To access Operator Services:

- Press .

For more information or to see the latest in products and services, visit us online at www.qwestwireless.com.

Your Phone

Qwest

Your Phone: The Basics

In This Section

- Front View of Your Phone
- Viewing the Display Screen
- Features of Your Phone
- Turning Your Phone On and Off
- Using Your Phone's Battery and Charger
- Navigating Through Phone Menus
- Displaying Your Phone Number
- Making and Answering Calls
- Entering Text

Your phone is packed with features that simplify your life and expand your ability to stay connected to the people and information that are important to you. This section will guide you through the basic functions and calling features of your phone.

Front View of Your Phone

Key Functions

1. **Speaker** allows you to hear the other caller and the different ring tones or sounds offered by your phone.
2. **Display Screen** displays all the information needed to operate your phone, such as the call status, the contacts, the date and time, the signal and battery strength, etc.
3. **Navigation Key** scrolls through the phone's menu options and acts as a shortcut key from standby mode. Keys can be reassigned to create customized shortcuts.
   - Press **Up** to access **Missed Alerts.**
   - Press **Down** to access **My Content**.
   - Press **Right** to launch **Music**.
   - Press **Left** to view your **Media Player**.
4. **Left Softkey** allows you to select softkey actions or menu items corresponding to the bottom left line on the display screen.
5. **OK /Menu Key** allows you to access the menu screen. It also allows you to accept choices when navigating through a menu.
6. **Talk Key** allows you to place or receive calls, answer Call Waiting, use Three-Way Calling, or activate Voice Dial.
7. **Volume Key** allows you to adjust the ringer volume in standby mode (with the flip open) or adjust the voice volume during a call. The volume key can also be used to scroll up or down to navigate through the different menu options. To mute the ringer during an incoming call, press the volume key up or down.
8. **Voicemail Key** allows you to press and hold to automatically dial your voicemail.
9. **Headset Jack** allows you to plug in an optional headset for convenient, hands-free conversations.
10. **Numeric Keypad** allows you to enter numbers, letters, and characters.

11. **Shift/Asterisk Key** enters the asterisk [*] character for calling features. In text entry mode, press to change the capitalization mode.
12. **Power/Accessory Interface Connector** allows you to plug in the battery charger or connect optional accessories, such as a USB cable.
13. **Microphone** allows other callers to hear you clearly when you are speaking to them.
14. **Plus Code Dialing Key** automatically dials the international access code for the country in which you are located (for instance, 011 for international calls placed from the United States).
15. **Space/Pound Key** enters the pound [#] character for calling features. In text entry mode, press to enter a space.
16. **TransFLASH™ Memory Slot** allows you to insert a specialized memory card made especially for mobile phones. Your phone supports up to 512 MB of TransFLASH memory.
17. **Back Key (Clear)** deletes characters from the display in text entry mode. When in a menu, press the Back key to return to the previous menu. This key also allows you to return to the previous screen in a Sprint PCS Vision session.

18. **Voice Command/Speakerphone Key** allows you to say commands to perform common functions supported by your phone or turn the speakerphone on or off during a call. Press and release the inner key to initiate speakerphone mode.
19. **Camera Key** allows you to capture a picture when you are in camera mode.
20. **End Key (Power)** ends a call. Press and hold this key for two seconds to turn your phone on or off. While in the main menu, it returns the phone to standby mode and cancels your input. When you receive an incoming call, press to enter silent mode and mute the ringer.
21. **Right Softkey** allows you to select softkey actions or menu items corresponding to the bottom right line on the display screen.

Viewing the Display Screen

Your phone's display screen provides a wealth of information about your phone's status and options. This list identifies the symbols you'll see on your phone's display screen:

Tip:	To view a list of your phone's icons and descriptions, from the main menu select **Settings > Phone Info > Icon Glossary**.

displays your current signal strength. The more lines you have, the stronger your signal.

means your phone cannot find a signal.

tells you a call is in progress.

indicates Sprint Power Vision status.

indicates Sprint Power Vision is available.

indicates Sprint Power Vision is dormant.

indicates Sprint Power Vision is active.

indicates that you have voicemail, text, numeric pages, picture messages, video messages, or Wireless Access Protocol (WAP) messages waiting. Press briefly to see a list of pending messages or press and hold to dial your voicemail box.

indicates that a device with Bluetooth technology is connected.

indicates that Bluetooth technology is enabled.

indicates that there is an unread message in your inbox.

indicates that the text message has been read.

indicates that there is an unread urgent message in your inbox.

indicates that you have read the urgent message.

indicates that the message was sent.

indicates that the message failed to send.

indicates that you have a pending message.

indicates that the message is a draft.

indicates that there is URL text contained in the text message.

indicates that your Sprint PCS Vision connection is active.

indicates that your Sprint PCS Vision connection is dormant or inactive.

indicates that you are receiving information.

indicates that you are sending information.

indicates that your phone is in vibrate all mode.

indicates that your phone is in ringer+vibrate mode.

indicates that the ringer is set at a level between 1 - 8 or that 1-Beep is selected.

indicates that the ringer is turned off.

indicates that your phone's ringer+vibrate is turned off.

indicates that the phone's microphone has been muted.

indicates that key tones have been muted.

shows your current battery charge strength. (Icon shown fully charged and completely empty.)

indicates that position location is active.

indicates that position location is inactive.

indicates that the TTY option is on.

indicates that your phone is roaming.

indicates that your message is locked.

indicates that your phone is in Web security mode.

indicates that an alarm is set on your phone.

indicates that the camera is enabled.

indicates that the camcorder is enabled.

indicates that the self-timer function is enabled. With the self-timer enabled, a set amount of time is required prior to taking a picture.

indicates that the movie light is turned on when recording video clips.

indicates that the white balance has been set to Sunny. This is used for taking pictures or movies outdoors on bright sunny days.

indicates that the white balance has been set to Cloudy. This is used for taking pictures or movies outdoors under cloudy conditions.

indicates that the white balance has been set to Tungsten. This is used for taking pictures or movies indoors under normal lighting conditions.

indicates that the white balance has been set to Fluorescent. This is used for taking pictures or movies indoors under fluorescent lighting conditions.

indicates that the white balance has been set to Manual. This is used for taking pictures indoors or outdoors using your own custom settings.

allows you to start recording a video or voice memo.

indicates that a voice memo or video has been paused.

indicates that a voice memo or video is playing.

indicates that a picture has been assigned a function. An example may be Picture ID, Screen Saver, or Incoming Call.

indicates that there is a TransFLASH memory card installed.

indicates that there is a voice message attached to an image.

Note:	Display indicators help you manage your roaming charges by letting you know when you're off the network available to you. (For more information, see Section 2D: Controlling Your Roaming Experience on page 73.)

Features of Your Phone

Congratulations on the purchase of your phone. The SPH-a920 by Samsung is lightweight, easy-to-use, and reliable, and it also offers many significant features and service options. The following list previews some of those features and provides page numbers where you can find out more:

- Digital dual-band capability allows you to make and receive calls while on the network available to you and to roam on other 1900 and 800 MHz digital networks where roaming agreements have been implemented (page 73).
- Sprint PCS Vision provides access to the wireless Internet in digital mode (page 181).
- Email (page 189) and SMS Text Messaging (page 174) provide quick and convenient messaging capabilities.
- Games, ringers, screen savers, and other applications can be downloaded to make your phone as unique as you are (page 191). Additional charges may apply.
- The Contacts list allows you to store up to 500 entries, with up to five phone numbers per entry (page 85).
- The built-in Scheduler offers several personal information management features to help you manage your busy lifestyle (page 95).
- Your phone is equipped with a Location feature for use in connection with location-based services that may be available in the future (page 52).
- Your phone's external LCD display allows you to monitor the phone's status and to see who's calling without opening the phone.

- T9 Text Input lets you quickly type messages with one key press per letter (page 40).
- Speed dial lets you dial phone numbers with one or two key presses (page 38).

Turning Your Phone On and Off

Turning Your Phone On

To turn your phone on:

- Press and release .

Once your phone is on, it may display "Searching for Service," which indicates that your phone is searching for a signal. When your phone finds a signal, it automatically enters standby mode – the phone's idle state. At this point, you are ready to begin making and receiving calls.

If your phone is unable to find a signal after 15 minutes of searching, a Power Save feature is automatically activated. When a signal is found, your phone automatically returns to standby mode.

In Power Save mode, your phone searches for a signal periodically without your intervention. You can also initiate a search for service by pressing any key (when your phone is turned on).

Note:	The Power Save feature helps to conserve your battery power when you are in an area where there is no signal.

Turning Your Phone Off

To turn your phone off:

- Press and hold for two seconds until you see the powering down animation on the display screen.

Your screen remains blank while your phone is off (unless the battery is charging).

Using Your Phone's Battery and Charger

Battery Capacity

Your phone is equipped with a Lithium Ion (Li-Ion) battery. It allows you to recharge your battery before it is fully drained. The battery provides up to 3.5 hours of continuous digital talk time.

When the battery reaches 5% of its capacity, the battery icon blinks. When there are approximately two minutes of talk time left, the phone sounds an audible alert and then powers down.

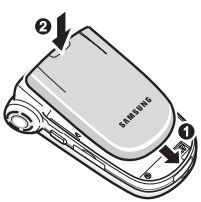
Note:	Long backlight settings, searching for service, vibrate mode, Bluetooth, and browser use affect the battery's talk and standby times.

Tip:	Be sure to watch your phone's battery level indicator and charge the battery before it runs out of power.

Installing the Battery

To install the Li-Ion battery:

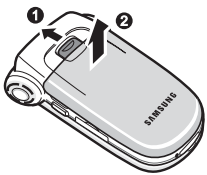
- To install, insert the battery into the opening on the back of the phone and gently press down until the latch snaps into place.



Removing the Battery

To remove your battery:

1. Make sure the power is off so that you don't lose any stored numbers or messages.
2. Press the battery release latch up and remove the battery from the phone at a 45-degree angle.



Charging the Battery

Your phone's Li-Ion battery is rechargeable and should be charged as soon as possible so you can begin using your phone.

Keeping track of your battery's charge is important. If your battery level becomes too low, your phone automatically turns off and you will lose all the information you were just working on. For a quick check of your phone's battery level, glance at the battery charge indicator located in the upper-right corner of your phone's display screen. If the battery charge is getting too low, the battery icon( ) blinks and the phone sounds a warning tone.

Always use a Qwest-approved desktop charger, travel charger, or vehicle power adapter to charge your battery.

Warning!	Using the wrong battery charger could cause damage to your phone and void the warranty.

Using the Travel Charger

To use the travel charger provided with your phone:

- Plug the round end of the AC adapter into the phone's power interface connector and the other end into an electrical outlet.
  - A **red indicator light** on the phone lets you know the battery is charging.
  - An **on-screen indicator** lets you know that the battery is charged.

It takes about three hours to fully recharge a completely rundown battery.

Navigating Through Phone Menus

The navigation key on your phone allows you to scroll through menus quickly and easily. The scroll bar at the right of the menu keeps track of your position in the menu at all times.

To navigate through a menu, simply press the navigation key up or down. If you are in a first-level menu, such as **Settings**, you may also navigate to the next or previous first-level menu by pressing the navigation key right or left.

For a diagram of your phone's menu, please see "Your Phone's Menu" on page iii.

Selecting Menu Items

As you navigate through the menu, menu options are highlighted. Select any numbered option by simply pressing the corresponding number on the phone's keypad. You may also select any item by highlighting it and pressing .

For example, if you want to view your last incoming call:

1. Select **Menu** ( ) to access the main menu.
2. Select **Call History** by pressing or by highlighting it and pressing .
3. Select **Incoming Calls** by pressing or by highlighting it and pressing . (If you have received any calls, they are displayed on the screen.)

Note:	For the purposes of this guide, the above steps condense into "Select **Menu > Call History > Incoming Calls**."

Backing Up Within a Menu

To go to the previous menu:

- Press

.

To return to standby mode:

- Press .

Displaying Your Phone Number

Just in case you forget your phone number, your phone can remind you.

To display your phone number:

- Select **Menu** > **Settings** > **Phone Info** > **Phone Number**. (Your phone number and other information about your phone and account will be displayed.)

Note:	To select Menu, press the menu key. To select menu options (such as Settings, above), highlight the option and press OK. (If the menu options are numbered, you may also select an option simply by pressing the corresponding number key.)

Making and Answering Calls

Making Calls

Placing a call from your phone is as easy as making a call from any landline phone. Just enter the number and press , and you're on your way to clear calls.

To make a call using your keypad:

1. Make sure your phone is on.
2. Enter a phone number from standby mode. (If you make a mistake while dialing, press to erase one digit at a time. Press and hold to erase the entire number.)
3. Press . (To make a call when you are roaming and Call Guard is enabled, press and then . See "Using Call Guard" on page 76.)
4. Press or close the phone when you are finished.

Tip:	To redial your previous call, press **TALK** twice.

You can also place calls from your phone by using Contacts menu (page 87), speed dialing numbers from your Contacts (page 38), using Voice Activated Dialing (page 106), and using your Call History listings (page 81).

Dialing Options

When you enter numbers in standby mode, select **Options** ( ) to see the following dialing options.

To initiate an option, press the corresponding softkey button.

- **Send Msg** allows you to send a text message with attachments to the number being dialed.
- **Dial** dials the number or digits displayed.
- **Save**: Enter a seven- or ten-digit number (phone number and area code) and press or **Options** ( ). Select **Save** to save the phone number. (See “Saving a Phone Number” on page 34.)
- **Find:** Enter a digit or string of digits and press **Options** (right softkey). Press **Search** to display Contacts entries that contain the entered numbers. (See “Finding a Phone Number” on page 35.)
- **Hard Pause** allows you to enter a hard pause. To continue dialing, you must press a key. (See “Dialing and Saving Phone Numbers With Pauses” on page 35.)
- **2sec Pause** allows you to enter a two-second pause. The phone will pause, then continue dialing without any additional keys being pressed. (See “Dialing and Saving Phone Numbers With Pauses” on page 35.)

Answering Calls

To answer an incoming call:

1. Make sure your phone is on. (If your phone is off, incoming calls go to voicemail.)
2. Press to answer an incoming call. (Depending on your phone's settings, you may also answer incoming calls by opening the phone or by pressing any number key. See "Call Answer Mode" on page 59 for more information.)

Your phone notifies you of incoming calls in the following ways:

- The phone rings and/or vibrates.
- The indicator light flashes.
- The backlight illuminates.
- The screen displays an incoming call message.

If the incoming call is from a number stored in your Contacts, the entry's name is displayed. The caller's phone number may also be displayed, if available.

If Call Answer is set to **Talk Key**, the following options are also displayed. To select an option, press the corresponding softkey button.

- **Answer** to answer the call.
- **Ignore** to send the call to your voicemail box.

Tip:	To quiet the ringer, press the back, end, or volume key.

Answering a Roam Call With Call Guard Enabled

Call Guard is an option that helps you manage your roaming charges when making or receiving calls while outside the network available to you. Please see Section 2D: Controlling Your Roaming Experience for more information about roaming.

To answer a call when you are roaming and Call Guard is enabled:

- Select **Answer** to answer the call. (See "Using Call Guard" on page 76 for additional information.)

Note:	When your phone is off, incoming calls go directly to voicemail.

Ending a Call

To disconnect a call when you are finished:

- Close the phone or press .

Missed Call Notification

When an incoming call is not answered, the Missed Call log is displayed on your screen.

To display the Missed Call entry from the notification screen:

- Highlight the entry and press . (To dial the phone number, press .)

To display a Missed Call entry from standby mode:

1. Select **Menu** > **Call History** > **Missed calls**.
2. Highlight the entry you wish to view and press .

Calling Emergency Numbers

You can place calls to 911 (dial and press), even if your phone is locked or your account is restricted.

Note:	When you place an emergency call, your phone automatically enters Emergency mode.

During an emergency call, press **Options** (right softkey) to display your options. To select an option, highlight it and press .

- **Unlock Phone** to unlock your phone (appears only if the phone is locked).
- **To close the pop-up menu** (appears only if the phone is unlocked), press the key.

Tip:	Press **Options** (right softkey), then phone info & phone number to display your phone number during an emergency call.

To exit Emergency mode:

1. Press to end a 911 call.
2. Press and hold until Emergency mode is exited.

In-Call Options

Pressing **Options** (right softkey) during a call displays a list of features you may use during the course of a call. To select an option, press the corresponding keypad number or highlight the option and press . The following options are available through the Options menu:

Warning!	Due to higher volume levels, do not place the phone near your ear during speakerphone use.

- **Key Mute** or **Key Unmute** allows you to mute the key tones on your phone so the other caller cannot hear you pressing any keys on your handset.
- **Contacts** accesses the Contacts menu.
- **Messaging** accesses the Messaging menu options.
- **3-Way Call** allows you to talk to two different people at the same time. (For more information, see “Making a Three-Way Call” on page 178.)
- **Call History** checks your call log for Outgoing, Incoming, Missed, and All Recent calls. You can also erase the logs from this menu.
- **Voice Memo** allows you to record incoming audio from your conversation. (For more information, see “Managing Voice Memos” on page 116.)
- **Tools** accesses the Tools menu options.
- **Phone Info** displays the following menu:
  - (1) Phone Number
  - (2) Icon Glossary
  - (3) Version
  - (4) Advanced
  - (5) Memory Status

During a call, the left softkey button functions as the **Mute** button. Press it to mute the phone’s microphone for privacy. Press it again to **Unmute** the phone.

End-of-Call Options

After receiving a call from or making a call to a phone number that is not in your Contacts, the phone number and the duration of the call are displayed. The left softkey displays the **Save** option. Select this option if you wish to add the new number to your Contacts. (See "Saving a Phone Number" below.)

After receiving a call from or making a call to a phone number that is already in your Contacts, the entry name and phone number and the duration of the call are displayed. The right softkey displays the option **Call**.

Note:	The End-of-Call options are not displayed for calls identified as No ID or Restricted.

Saving a Phone Number

Your phone can store up to five phone numbers in each Contacts entry up to a total of 500 phone numbers. Each entry's name can contain up to 20 characters. Your phone automatically sorts the Contacts entries alphabetically.

(For more information, see Section 2F: Using Contacts on page 85.)

To save a number from standby mode:

1. Enter a phone number and press .
2. Select **New Entry** or **Existing Entry** and press .

Note:	The **New Entry** screen does not display for the first entry saved into the contacts. Skip to step 3 if you are entering the first number in the contacts.

Note:	If **Existing Entry** was selected, press **OK** to launch the **Find** screen. Locate the desired contact and add the additional number to the selected entry.

3. Use your navigation key to select a label **(Mobile**, **Home**, **Work**, **Pager**, or **Others)** and press .

4. Enter a name for the entry using the numeric keys. Press to select the desired entry method **T9(English)**, **Alpha**, **Symbol**, or **Number**. (See "Entering Text" on page 39)
5. When finished entering the name, press to return to the contact entry.
6. Press for **Done** to save the entry.

Finding a Phone Number

You can search Contacts entries for phone numbers that contain a specific string of numbers.

To find a phone number:

1. While in standby mode, enter three or more of the last digits of the phone number. (The more numbers you enter, the more specific the search becomes.)
2. Press **Options** (right softkey) and select **Find**. (All Contacts entries matching the entered numbers will be displayed.)
3. To display the Contacts entry that contains the phone number you entered, highlight the entry and press . To dial the number, press .

Dialing and Saving Phone Numbers With Pauses

You can dial or save phone numbers with pauses for use with automated systems, such as voicemail or credit card billing numbers.

There are two types of pauses available on your phone:

- **Hard Pause** sends the next set of numbers when you press the left softkey button.
- **2-Second Pause** automatically sends the next set of numbers after two seconds.

Note:	You can have multiple pauses in a phone number and combine 2-second and hard pauses.

To dial or save phone numbers with pauses:

1. Enter the phone number.
2. Press **Options** (right softkey) and select either **Hard Pause** or **2 sec Pause**.
3. Enter additional numbers.
4. Press .
   – or –
   Press **Option** ( ) > **Save** to save the number in your Contacts.

Note	When dialing a number with a hard pause, press the **Talk** key to send the next set of numbers.

Plus (+) Code Dialing

When placing international calls, you can use Plus Code Dialing to automatically enter the international access code for your location (for example, 011 for international calls placed from the United States).

To make a call using Plus Code Dialing:

1. Press and hold until a "**+**" appears on your phone display.
2. Dial the country code and phone number you're calling and press . (The access code for international dialing will automatically be dialed, followed by the country code and phone number.)

Dialing From the Contacts List

To dial directly from a Contacts entry:

1. Select **Menu** > **Contacts** > **Find**.

Shortcut:	Press **Contacts** (right softkey) to list entries.

2. Highlight the entry you want to call and press .
   – or –
   To dial another number from the entry, highlight the name and press , then highlight the number you wish to call and press .

Using Speed Dialing

You can store up to 98 numbers in your phone's speed dial memory to make contacting friends and family as easy as pressing a button or two. With this feature, you can dial speed dial entries using one key press for locations 2-9 or two key presses for locations 10-99.

To use One-Touch Dialing for speed dial locations 2-9:

- Press and hold the appropriate key for approximately two seconds. The display confirms that the number has been dialed when it shows the name and number of the speed dial.

To use Two-Touch Dialing for speed dial locations 10-99:

1. Press the first digit.
2. Press and hold the second digit for approximately two seconds. The display confirms that the number has been dialed when it shows the name and number of the speed dial.

Note:	When you are roaming off the network available to you, you must always dial using 11 digits (1 + area code + number).

Entering Text

Selecting a Character Input Mode

Your phone provides convenient ways to enter words, letters, punctuation, and numbers whenever you are prompted to enter text (for example, when adding a Contacts entry or when using Sprint PCS Mail and SMS Text Messaging).

To change the character input mode:

1. When you display a screen where you can enter text, press the right softkey to change the character input mode.
2. Select one of the following options:
   - **T9(English)** to enter text using a predictive text entering system that reduces the number of keys that need to be pressed while entering a word (see page 40).
   - **Alpha** to cycle through the alpha characters associated with the letters on the keypad (see page 41).
   - **Symbol** to enter symbols (see page 42).
   - **Number** to enter numbers by pressing the numbers on the keypad (see page 42).
   - **Preset Msg** to enter preprogrammed messages (see page 42).
   - **Recent Msg** to enter a message from a list of previous messages.
   - **Emoticons** to enter "emoticons" (see page 42).

Tip:	When entering text, press the ***** (Shift) key to change letter capitalization (**ABC > Abc > abc**).

Entering Characters Using T9 Text Input

T9 Text Input lets you enter text in your phone by pressing keys just once per letter. (To select the **T9 Word** mode when entering text, see “Selecting a Character Input Mode” on page 39.)

T9 Text Input analyzes the letters you enter using an intuitive word database and creates a suitable word. (The word may change as you type.)

To enter a word using T9(English) Text Input:

1. Select the **T9(English)** character input mode. (See “Selecting a Character Input Mode” on page 39.)
2. Press the corresponding keys once per letter to enter a word (for example, to enter the word “Bill,” press). (If you make a mistake, press to erase a single character. Press and hold to delete an entire entry.)

If the word you want does not display after you have entered all the letters, press to scroll through additional word selections. To accept a word and insert a space, press .

Entering Characters by Tapping the Keypad

To enter characters by tapping the keypad:

1. Select the **Abc** mode (See "Selecting a Character Input Mode" on page 39).
2. Press the corresponding keys repeatedly until the desired letter appears (for example, to enter the word "Bill," press 2 twice, 4 three times, 5 three times, and 5 three times again). (If you make a mistake, press BACK to erase a single character. Press and hold BACK to delete an entire entry.)

By default, the first letter of an entry is capitalized and the following letters are lowercased. After a character is entered, the cursor automatically advances to the next space after two seconds or when you enter a character on a different key.

Characters scroll in the following order:

1 . , @ 1 ? ! * # /	8 T U V 8
2 A B C 2	9 W X Y Z 9
3 D E F 3	0 0
4 G H I 4	# Space
5 J K L 5	* Shift
6 M N O 6	
7 P Q R S 7	

Entering Numbers, Symbols, Smileys, and Preset Messages

To enter numbers:

- Select the **Number** mode and press the appropriate key. (See "Selecting a Character Input Mode" on page 39.)

To enter symbols:

- Select the **Symbols** mode. (See "Selecting a Character Input Mode" on page 39.) To enter a symbol, press the appropriate key indicated on the display.

To enter "emoticons" (smileys):

- Select the **Emoticons** mode and press the appropriate key. (See "Selecting a Character Input Mode" on page 39.)

To enter preset messages:

1. Select the **Preset Msg** mode. (See "Selecting a Character Input Mode" on page 39.)
2. Scroll to the desired preprogrammed message and press .

Note:	Preset messages make composing text messages even easier by allowing you to enter preset messages, such as "Meet me at," "Let's get lunch," or a customized preset message of your own. (For more information on preset messages, please see "Managing Preset Messages" on page 55.)

Controlling Your Phone's Settings

In This Section

- Sound Settings
- Display Settings
- Location Settings
- Messaging Settings
- Airplane Mode
- TTY Use
- Phone Setup Options
- Call Setup Options

Using the menu options available on your phone, you can customize your phone to sound, look, and operate just the way you want it to. This section describes how you can change your phone's settings to best suit your needs. Take a few moments to review these options and to adjust or add settings that are right for you.

Sound Settings

Ringer Types

Ringer types help you identify incoming calls and messages. You can assign ringer types to individual Contacts entries, types of calls, and types of messages.

- **Preprogrammed Ringers** include a variety of standard ringer types and familiar music.
- **Vibrating Ringer** alerts you to calls or messages without disturbing others.
- **Downloaded Ringers** can be downloaded right to your phone. (See “Downloading Premium Services Content” on page 191.)

Selecting Ringer Types for Voice Calls

Your phone provides a variety of ringer options that allow you to customize your ring and volume settings. These options allow you to identify incoming calls by the ring.

To select a ringer type for voice calls:

1. Select **Menu** > **Settings** > **Sounds** > **Ringer Type** > **Voice Calls**.
2. Select **With Caller ID** or **No Caller ID**.
3. Select **Single Tones**, **Ring Tones**, **Melodies**, or **My Content**. and press . (The list of ringers or videos is displayed.)
4. Use your navigation key to scroll through the available ringers. A sample ringer will sound as you highlight each option.
5. Press .

Selecting Ringer Types for Messaging

To select a ringer type for messages:

1. Select **Menu** > **Settings** > **Sounds** > **Ringer Type** > **Messaging**.
2. Select **Voicemail**, **Text Message**, or **Picture Mail**.

3. Select **Single Tones**, **Ring Tones**, **Melodies**, or **My Content** and press . (The list of preprogrammed ringers is displayed.)
4. Use your navigation key to scroll through the available ringers. A sample ringer will sound as you highlight each option.
5. Press to assign the desired ringer.

Selecting a Key Tone

Your phone offers a number of options for selecting the audible tones accompanying a key press. (Longer tone lengths may be better for tone recognition when dialing voicemail or other automated systems.)

To select a key tone:

1. Select **Menu** > **Settings** > **Sounds** > **Key Tone**.
2. Select **Tone Type** and press .
3. Select **DTMF**, **Rain Drop**, or **Voice** and press .

Key Tone Level

Your phone allows you to set the desired volume level of the key tones.

To set the key tone level:

1. Select **Menu** > **Settings** > **Sound**s> **Key Tone**.
2. Select **Tone Level** and press .
3. Press up or down until you hear the desired tone level and press .

Key Tone Length

The key tone length allows you to choose between short or long tones when pressing a key. Longer tone lengths may be better for tone recognition when dialing voicemail or other automated systems.

To set the key tone length:

1. Select **Menu** > **Settings** > **Sounds** > **Key Tone** > **Tone Length**.
2. Select **Short** or **Long** and press .

Adjusting the Phone's Volume Settings

You can adjust your phone's volume settings to suit your needs and your environment.

To adjust your phone's volume settings:

1. Select **Menu** > **Settings** > **Sounds** > **Volume**.
2. Select **Ringer**, **Text Message**, **Picture Mail**, **Voice Mail**, **Alarms**, or **App. Volume**.
3. Using the navigation key, select **Separate Volume**. (Select **Always Vibrate** to make the ringer vibrate at any volume level.)

Note:	**Separate Volume** is not available for **Ringer** volume.

4. Use the navigation key to choose a volume level and select **Done** ( ).

Tip:	You can adjust the ringer volume in standby mode (or the earpiece volume during a call) by using the volume key on the right side of your phone.

Alert Notification

Your phone can alert you with an audible tone when you change service areas, once a minute during a voice call, when the signal fades, when powering your phone on or off, or when a call has been connected.

To enable or disable alert sounds:

1. Select **Menu** > **Settings** > **Sounds** > **Alerts**.
2. Select **Minute Beep**, **Service**, **Connect**, **Sig. Fade Tone**, or **Power On/Off** and press .
3. Select **On** or **Off** and press .

Silence All

There may be times when you need to silence your phone entirely. The phone's Silence All option allows you to mute all sounds without turning your phone off.

To activate Silence All:

- With the phone open, press and hold the volume key down in standby mode. (The screen will display "Silence All.")

To deactivate Silence All:

- Press the volume key up repeatedly to select a desired volume level.

Display Settings

Changing the Text Greeting

The text greeting can be up to 14 characters and is displayed on your phone's screen in standby mode. You may choose to keep the phone's default greeting ("Qwest"), or you may enter your own custom greeting.

To display or change your greeting:

1. Select **Menu** > **Settings** > **Display** > **Greeting** > **Custom**.
2. Enter a custom greeting using your keypad and press . (See "Entering Text" on page 39.) (To erase the existing greeting one

character at a time, press . To erase the entire greeting, press and hold .)

Changing the Backlight Time Length

The backlight setting lets you select how long the display screen and keypad are backlit after any key press is made.

To change the backlight setting:

1. Select **Menu** > **Settings** > **Display** > **Backlight** > **Main Display**.
2. Select a time setting and press .

To change the keypad setting:

1. Select **Menu** > **Settings** > **Display** > **Backlight** > **Keypad**.
2. Select a time setting and press .

Note: Long backlight settings affect the battery's talk and standby times.

Changing the Display Screen

Your new phone offers options for what you see on the display screen when in standby mode.

To change the display images on main LCD:

1. Select **Menu** > **Settings** > **Display** > **Screen Saver**.
2. Select **Main LCD**.
3. Select **Preset Images**, **My Content**, or **My Albums** and press .
4. Choose the desired image and press to assign.

To change the display images on Sub LCD:

1. Select **Menu** > **Settings** > **Display** > **Screen Saver**.
2. Select **Sub LCD**.
3. Select **Preset Images**, **My Content**, or **Main LCD Pic** and press .
4. Choose the desired image and press to assign.

Changing the Brightness

You can adjust your screen's brightness to suit your surroundings.

To adjust the display's contrast:

1. Select **Menu** > **Settings** > **Display** > **Backlight** > **Brightness**.
2. Press your navigation key up or down to adjust the brightness and press .

Changing the Phone's Menu Style

Your phone allows you to choose how the menu appears on your display screen.

To select the display's menu style:

1. Select **Menu** > **Options** > **Menu Style**.
2. Select **3x4 Style** to view each main menu item as an animated, single screen icon or **List Style** to view the main menu as a list and press .

Changing the Font Color

You can customize your phone's display font by selecting a color scheme or style to reflect your personality.

To change the display's theme color:

1. Select **Menu** > **Settings** > **Display** > **Dialing Font** > **Color**.
2. Select **Basic**, **Rainbow**, **Monochrome**, or **Hyphenate** and press .

Changing the Dialing Font

This setting allows you to adjust the display appearance when dialing phone numbers.

To change the dialing font:

1. Select **Menu** > **Settings** > **Display** > **Dialing Font**.
2. Select **Size**.
3. Select **Large**, **Medium**, or **Small** and press .

Changing the Foreground

Select the desired clock, calendar or scheduler to be displayed on the phone's idle screen by selecting one of the preset foreground options.

To change the appearance on the standby screen:

1. Select **Menu** > **Settings** > **Display** > **Set Foreground**.
2. Select **Digital Clock**, **Calendar**, or **Others** and press .
3. Press the navigation key left or right to display the available screen locations.
4. Press **Assign** ( ) to apply the foreground setting.

Location Settings

Your phone is equipped with a Location feature for use in connection with location-based services that may be available in the future.

The Location feature allows the network to detect your position. Turning Location off will hide your location from everyone except 911.

Note:	Turning Location on will allow the network to detect your position using GPS technology, making some applications and services easier to use. Turning Location off will disable the GPS location function for all purposes except 911, but will not hide your general location based on the cell site serving your call. No application or service may use your location without your request or permission. GPS-enhanced 911 is not available in all areas.

To enable your phone's Location feature:

1. Select **Menu** > **Settings** > **Others** > **Location**. (The Location disclaimer is displayed.)
2. Read the disclaimer and press .
3. Select **On** or **Off** press .

When the Location feature is on, your phone's standby screen will display the icon. When Location is turned off, the icon will be displayed.

Messaging Settings

Staying connected to your friends and family has never been easier. With your phone's advanced messaging capabilities, you can send and receive many different kinds of text messages without placing a voice call. (For more information, see "Accessing Messaging" on page 189.)

Your phone's messaging settings make text messaging even faster and easier by letting you decide how you would like to be notified of new messages, create a signature with each sent message, and create your own canned messages, to name just a few.

Setting Message Alerts

When new messages arrive, you can choose to have your phone notify you by playing an audible alert.

To hear an alert when you receive a new message:

1. Select **Menu** > **Messaging** > **Settings** > **General** > **Message Alert**.
2. Select **Volume**, **Type**, or **Reminder** and press .
3. Select the desired options and press **.**

Deleting Old Messages

You can delete messages that you've already read whenever you like, or you can have your phone delete them automatically for you when your phone's message memory becomes full.

To automatically delete read messages:

1. Select **Menu** > **Messaging** > **Settings** > **General** > **Auto-Erase**.
2. Select **Yes** or **No** and press .

Adding a Customized Signature

Each message you send can have a customized signature to reflect your personality.

To add a customized signature to each sent message:

1. Select **Menu** > **Messaging** > **Settings** > **General** > **Edit Signature**.
2. Select **On** and press . (If you do not wish to attach a signature to your outgoing messages, select **Off** and press .)
3. Enter your signature and press . (See "Entering Text" on page 39.)

Managing Preset Messages

Your phone is programmed with ten preset messages to help make sending text messages faster and easier. These messages, such as "Where are you?," "Let's get lunch," and "Meet me at," can be customized or deleted to suit your needs. You can even add your own preset messages to the list (up to 20 messages total).

To edit or delete a preset message:

1. Select **Menu** > **Messaging** > **Settings** > **General** > **Preset Messages**. (The list of preset messages is displayed.)
2. To edit or delete a preset message, highlight it and press **Edit** ( ) (see "Entering Text" on page 39).
   – or –
   Select **Options** ( ), then select **Erase** to delete the selected message. Select **Yes** to confirm. (Select **No** to cancel the deletion.)

To add a new preset message:

1. Select **Menu** > **Messaging** > **Settings** > **General** > **Preset Messages**. (The list of preset messages is displayed.)
2. To add a new message, select the desired message location, press **Options** ( ) and select **Add New**.
3. Enter your message (see "Entering Text" on page 39), and press . (Your new message will be added to the beginning of the list.)

Airplane Mode

Airplane Mode allows you to use many of your phone's features, such as Games, Music, Notepad, Voice Memos, etc., when you are in an airplane or in any other area where making or receiving calls or data is prohibited. When your phone is in Airplane Mode, it cannot send or receive any calls or access online information.

To set your phone to Airplane Mode:

1. Select **Menu** > **Settings** > **Others** > **Airplane Mode**.
2. Read the disclaimer and press .

3. Select **On**, **Off** or **On Power Up** and press .

While in Airplane Mode, your phone's standby screen will display "Phone off."

TTY Use

A TTY (also known as a TDD or Text Telephone) is a telecommunications device that allows people who are deaf, hard-of-hearing, or who have speech or language disabilities, to communicate by telephone.

Your phone is compatible with select TTY devices. Please check with the manufacturer of your TTY device to ensure that it supports digital wireless transmission. Your phone and TTY device will connect via a special cable that plugs into your phone's headset jack. If this cable was not provided with your TTY device, contact your TTY device manufacturer to purchase the connector cable.

When establishing your wireless service, please call Qwest via the state Telecommunications Relay Service (TRS) by first dialing . Then provide the state TRS with this number: 866-727-4889.

To turn TTY Mode on or off:

1. Press **Menu** > **Settings** > **Others** > **TTY Mode** from standby mode. (An informational message is displayed.)
2. Press .
3. Select **TTY Full**, **TTY+Hear**, **TTY+Talk**, or **TTY Off** and press .

Note:	In TTY Mode, your phone will display the TTY access icon when a headset or TTY device is plugged in.
	If TTY mode is enabled, the audio quality of non-TTY devices connected to the headset jack may be impaired.

WARNING	**911 Emergency Calling** Qwest recommends that TTY users make emergency calls by other means, including Telecommunications Relay Services (TRS), analog cellular, and landline communications. Wireless TTY calls to 911 may be corrupted when received by public safety answering points (PSAPs), rendering some communications unintelligible. The problem encountered appears related to TTY equipment or software used by PSAPs. This matter has been brought to the attention of the FCC, and the wireless industry and PSAP community are currently working to resolve this.

Updating Phone Software

The update phone software option allows you to download and update the software in your phone automatically. Only the internal software is updated, no contact entries or other information saved to your phone will be deleted.

To update your phone:

1. Press **Menu** > **Settings** > **Others** > **Update Phone Software** from standby mode.
2. Follow the onscreen instructions.

Phone Setup Options

Favorites

Your phone offers you the option of assigning favorite or often-used functions. Selecting **Favorites** (left softkey) in standby mode will launch your personal favorite list.

To assign your shortcut key:

1. Select **Favorites** ( ).
2. Select the desired location and select **Add** or **Replace** ( ).
3. Press the navigation key up or down to highlight the desired function and press .

Call Answer Mode

You can determine how to answer incoming calls on your phone, whether you want to be required to press , to press any number key, or simply to open the phone.

To set call answer mode:

1. Select **Menu > Settings > Others > Call Setup > Call Answer**.
2. To select an option, highlight it and press .
   - **Any Key** to allow an incoming call to be answered by opening the phone or pressing any key.
   - **Talk Key** to require to be pressed to answer all incoming calls.
   - **Flip Open** to answer the call when the flip is opened.

Auto Answer Mode

You may set your phone to automatically pick up incoming calls when connected to an optional hands-free car kit.

To set Auto Answer mode:

1. Select **Menu** > **Settings** > **Others** > **Call Setup** > **Auto Answer**.
2. To select an option, highlight it and press .
   - **Car-Kit/Headset** select **Yes** to answer calls automatically when the phone is connected to a hands-free car kit or a headset (sold separately). Remember, your phone will answer calls in Auto Answer mode even if you are not present.

Display Language

You can choose to display your phone's onscreen menus in English or in Spanish.

To assign a language for the phone's display:

1. Select **Menu** > **Settings** > **Others** > **Language**.
2. Select **English** or **Español** and press .

Call Setup Options

Call Setup options allow you to set up the following options:

- **Abbreviated Dialing** allows you to program a five- or six-digit prefix for commonly used phone numbers.
- **Contacts Match** allows you to turn on or off the contacts matching feature.
- **Restriction** allows you to restrict outgoing calls.
- **Call Answer** allows you to set up how you answer incoming calls.
- **Auto Answer** allows you to answer incoming calls automatically with the optional hands-free car kit.

Abbreviated Dialing

Abbreviated dialing allows you to program a five- or six-digit prefix for commonly used phone numbers. When abbreviated dialing is on, you can enter the last four or five digits of any phone number that matches the five- or six-digit prefix, and the number is dialed.

To set up abbreviated dialing:

1. **Select Menu > Settings > Others > Call Setup > Abbrev. Dial.**
2. Select **On** or **Off** and press .
3. Input the five- or six-digit prefix (for example, area code and prefix) and press .

Making an Abbreviated Dial Call

To make a call:

1. Enter the last four or five digits of the prefix phone number.
2. Abbrev. Dial is displayed in the lower left corner with the prefix digits displayed.

Note:	If there is more than one Contacts entry that matches the last four or five digits, a list is displayed which allows you to select the desired number to call.

3. Press to make the call.

Contacts Match

With the Contacts match feature, your phone displays the Contacts name and phone number if an incoming call or outgoing call is in your Contacts list.

To access Contacts match:

1. Select **Menu > Settings > Others > Call Setup > Contacts Match**.
2. Select **On** or **Off** and press .

Restriction

Allows you to restrict outgoing call options by selecting one of the following options:

- **Allow all** to allow outgoing calls to be made (no restrictions).
- **Contacts Only** to allow outgoing calls to only those numbers saved in the contacts.
- **Special# Only** to allow outgoing calls to only the numbers set up in the special numbers list. (See “Using Special Numbers” on page 67.)

To access call restriction:

1. Select **Menu > Settings > Others > Call Setup > Restriction**.
2. Enter your lock code.
3. Select **Outgoing Call** and press .
4. Select **Allow All**, **Contacts Only**, or **Special# Only** and press .

Setting Your Phone's Security

In This Section

- Accessing the Security Menu
- Using Your Phone's Lock Feature
- Using Special Numbers
- Erasing Contacts
- Erasing My Content
- Erasing Pic/Video
- Resetting Your Phone
- Security Features for Sprint PCS Vision

By using the security settings on your phone, you receive peace of mind without sacrificing flexibility. This section will familiarize you with your phone's security settings. With several options available, you can customize your phone to meet your personal needs.

Accessing the Security Menu

All of your phone's security settings are available through the Security menu. You must enter your lock code to view the Security menu.

To access the Security menu:

1. Select **Menu** > **Settings** > **Security**.
2. Enter your lock code to display the Security menu.

Tip:	If you can't recall your lock code, try using the last four digits of either your wireless phone number or try 0000. If neither of these work, call Qwest Wireless™ Repair at 1-888-879-0611.

Using Your Phone's Lock Feature

Locking Your Phone

When your phone is locked, you can only receive incoming calls or make calls to 911 or special numbers. (See "Using Special Numbers" on page 67.)

To lock your phone:

1. From the Security menu, select **Lock Phone**.
2. Highlight **Lock Now** and press . (To set your phone to lock the next time it is turned on, select **On Power-Up** and press .)

Unlocking Your Phone

To unlock your phone:

1. From standby mode, press , , , or .
2. Enter your lock code.

Calling in Lock Mode

You can place calls to 911 and to your special numbers when in lock mode. (For information on special numbers, see “Using Special Numbers” on page 67.)

To place an outgoing call in lock mode:

- To call an emergency number or a special number, enter the phone number and press .

Locking Pic/Video

When your pictures and videos are locked, it prevents anyone from accessing the Pic/Video menu without first having to enter a security code.

To lock the pic/video menu:

1. Select **Menu** > **Settings** > **Security**.
2. Enter your lock code. (The Security menu is displayed.)
3. Select **Lock Pic/Video** and press .
4. Select **On** and press .

Changing the Lock Code

To change your lock code:

1. Select **Menu** > **Settings** > **Security**.
2. Enter your lock code. (The Security menu is displayed.)
3. Select **Change Lock**.
4. Enter your new lock code and press .
5. Re-enter your new lock code and press .

Lock Service

This setting allows you to lock voice call functions and Sprint PCS Vision/Sprint Power Vision services. When you enable Lock Services, you will be unable to make new calls (excluding emergency numbers) or to access the Vision services until the lock has been disabled in the Security menu.

Locking Voice Services

1. Select **Menu** > **Settings** > **Security**.
2. Enter your lock code. (The Security menu is displayed.)
3. Select **Lock Services** and press .
4. Select **Voice** and press .
5. Select **Lock** and press .

Locking Sprint Power Vision

1. Select **Menu** > **Settings** > **Security**.
2. Enter your lock code. (The Security menu is displayed.)
3. Select **Lock Services** and press .
4. Select **Power Vision** and press .
5. Select **Lock** and press .

Using Special Numbers

Special numbers are important numbers that you have designated as being "always available." You can call and receive calls from special numbers even if your phone is locked.

You can save up to ten special numbers in addition to your Contacts entries (the same number may be in both directories).

To add or replace a special number:

1. Select **Menu** > **Settings** > **Security**.
2. Enter your lock code. (The Security menu is displayed.)
3. Select **Special #**.
4. Select a location for your entry and press .
5. Enter the number and press .

Note:	There are no speed dial options associated with special numbers.

Erasing Contacts

You can quickly and easily erase all the contents of your Contacts list.

To erase all the names and numbers in your Contacts:

1. Select **Menu** > **Settings** > **Security**.
2. Enter your lock code. (The Security menu is displayed.)
3. Select **Erase Contacts** and press .
4. If you are certain you would like to erase all of your Contacts entries, select **Yes** and press .

Erasing My Content

You can use your phone's security menu to erase all items you have downloaded to your phone.

To erase my content:

1. Select **Menu** > **Settings** > **Security**.
2. Enter your lock code. (The Security menu is displayed.)
3. Select **Erase My Content** and press .
4. If you are certain that you would like to erase all items downloaded to your phone, select **Yes** and press .

Erasing Pic/Video

You can use your phone's security menu to erase all pictures and videos stored in your phone.

Note:	This process will erase all pictures/videos stored in the phone. None of the pictures or videos saved on the memory card will be erased.

To erase all pictures and videos:

1. Select **Menu** > **Settings** > **Security**.
2. Enter your lock code. (The Security menu is displayed.)
3. Select **Erase Pic/Video** and press .
4. If you are certain that you would like to erase all pictures and videos stored in your phone, select **Yes** and press .

Resetting Your Phone

Resetting the phone restores all the factory defaults, including the ringer types and display settings (contacts are not affected when resetting your phone).

To reset your phone:

1. Select **Menu** > **Settings** > **Security**.
2. Enter your lock code. (The Security menu is displayed.)
3. Select **Reset Phone** and press .
4. If you are certain that you would like to restore all of the factory settings, select **Yes** and press .

Security Features for Sprint PCS Vision

Enabling and Disabling Sprint PCS Vision Services

You can disable Sprint PCS Vision services, including Sprint Power Vision, without turning off your phone; however, you will not have access to all Sprint PCS Vision and Sprint Power Vision services, including Web and messaging. Disabling Sprint PCS Vision will avoid any charges associated with Vision services. While signed out, you can still place or receive phone calls, check voicemail, and use other voice services. You may enable Sprint PCS Vision services again at any time.

To disable Sprint PCS Vision services:

- Select **Menu** > **Settings** > **Power Vision** > **Disable Vision**. (A message will appear.)

To enable Sprint PCS Vision services:

- Select **Menu** > **Settings** > **Power Vision** > **Enable Vision**. (A message will appear.)

Controlling Your Roaming Experience

In This Section

- **Understanding Roaming**
- **Setting Your Phone's Roam Mode**
- **Controlling Roaming Charges Using Call Guard**

Roaming is the ability to make or receive calls when you're off the network available to you. Your new digital dual-band SPH-a920 by Samsung works anywhere on the network available to you and allows you to roam on other 1900 and 800 MHz digital networks.

This section explains how roaming works as well as special features that let you manage your roaming experience.

Understanding Roaming

Recognizing the Roaming Icon on the Display Screen

Your phone's display screen always lets you know when you're off the network available to you. Any time you are roaming, the phone displays the roaming icon (R).

Tip:	Remember, when you are using your phone off the network available to you, always dial numbers using 11 digits (1 + area code + number).

Note:	You pay a higher per-minute rate for roaming calls.

Roaming on Other Digital Networks

When you're roaming on digital networks, your call quality and security will be similar to the quality you receive when making calls on the network available to you. However, you may not be able to access certain features, such as Sprint PCS Vision or Sprint Power Vision.

Note:	If you're on a call when you leave the network available to you and enter an area where roaming is available, your call is dropped. If your call is dropped in an area where you think network service is available, turn your phone off and on again to reconnect to the network available to you.

Checking for Voicemail Messages While Roaming

When you are roaming off the network available to you, you will not receive on-phone notification of new voicemail messages. Callers can still leave messages, but you will need to periodically check your voicemail for new messages if you are in a roaming service area for an extended time.

To check your voicemail while roaming:

1. Dial 1 + area code + your wireless phone number.
2. When you hear your voicemail greeting, press .
3. Enter your passcode at the prompt and follow the voice prompts.

When you return to the network available to you, voicemail notification will resume as normal.

Setting Your Phone's Roam Mode

Your phone allows you to control your roaming capabilities. By using the **Roaming** menu option, you can determine which signals your phone accepts.

Set Mode

Choose from three different settings on your digital dual- band phone to control your roaming experience.

To set your phone's roam mode:

1. Select **Menu** > **Settings** > **Roaming** > **Set Mode**.
2. To select an option, highlight it and press .
   - **Automatic** seeks network service. When network service is unavailable, the phone searches for an alternate system.
   - **Roaming Only** forces the phone to seek a roaming system. The previous setting (Qwest or Automatic) is restored the next time the phone is turned on.
   - **Qwest** allows you to access only the network available to you and prevents roaming on other networks.

Using Call Guard

Your phone has two ways of alerting you when you are roaming off the network available to you: the onscreen roaming icon and Call Guard. Call Guard makes it easy to manage your roaming charges by requiring an extra step before you can place or answer a roaming call. (This additional step is not required when you make or receive calls while on the network available to you.)

To turn Call Guard on or off:

1. Select **Menu** > **Settings** > **Roaming** > **Call Guard**.
2. Highlight **On** or **Off** and press .

Note:	Voice dialing and speed dialing are not available when you are roaming with Call Guard enabled.

To place roaming calls with Call Guard on:

1. From standby mode, dial 1 + area code + the seven-digit number and press **.**
2. Select **Roam Call** ( ).

To answer incoming roaming calls with Call Guard on:

1. Press **.**
2. Select **Answer** ( ).

Note:	If the Call Guard feature is set to **On**, you need to take extra steps to make and receive roaming calls.

Managing Call History

In This Section

- Viewing History
- Call History Options
- Making a Call From Call History
- Saving a Phone Number From Call History
- Prepending a Phone Number From Call History
- Erasing Call History

The Call History keeps track of incoming calls, calls made from your phone, and missed calls. This section guides you through accessing and making the most of your Call History.

Viewing History

You'll find the Call History feature very helpful. It is a list of the last 20 phone numbers (or Contacts entries) for calls you placed, accepted, or missed. Call History makes redialing a number fast and easy. It is continually updated as new numbers are added to the beginning of the list and the oldest entries are removed from the bottom of the list.

Each entry contains the phone number (if it is available) and Contacts entry name (if the phone number is in your Contacts). Duplicate calls (same number and type of call) may only appear once on the list.

To view a Call History entry:

1. Select **Menu** > **Call History**.
2. Select **Outgoing Calls**, **Incoming Calls**, **Missed Calls**, or **Recent Calls**. and press .
3. Highlight the entry you wish to view and press .

Call History Options

For additional information and options on a particular call, highlight a Call History entry and press . This feature displays the date and time of the call, the phone number (if available), and the caller's name (if the number is already in your Contacts). By pressing **Options** (), you can select from the following options:

- **Send Msg** to send a text message, Picture Mail, handwritten message, or SMS Voice message.
- **Save** to save the number if it is not already in your Contacts. (See "Saving a Phone Number From Call History" on page 82.)
- **Prepend** to add numbers to the beginning of the selected number. (See "Prepending a Phone Number From Call History" on page 83.)
- **Erase** to delete the entry.

Tip:	You can also view the next Call History entry by pressing the navigation key right or view the previous entry by pressing the navigation key left.

Making a Call From Call History

To place a call from Call History:

1. Select **Menu** > **Call History**.
2. Select **Outgoing Calls**, **Incoming Calls**, **Missed Calls**, or **Recent Calls**. and press .
3. Use your navigation key to select a Call History entry and press .

Note:	You cannot make calls from Call History to entries identified as **No Caller ID, Unknown,** or **Restricted**.

Saving a Phone Number From Call History

Contacts entries can store up to a total of five phone numbers, and each entry's name can contain 20 characters.

To save a phone number from Call History:

1. Select **Outgoing Calls**, **Incoming Calls**, **Missed Calls**, or **Recent Calls** and press .
2. Use your navigation key to select the desired entry and select **Options** ( ).
3. Select **Save** and press .
4. Select **New Entry** and press .
5. Select a label and press .
6. Enter a name for the entry using the keypad and press .
7. Select **Done** ( ) to save and exit.

After you have saved the number, the new Contacts entry is displayed. (See "Contacts Entry Options" on page 89.)

Note:	You cannot save phone numbers already in your Contacts or from calls identified as **No Caller ID, Unknown,** or **Restricted**.

Prepending a Phone Number From Call History

If you need to make a call from Call History and you happen to be outside your local area code, you can add the appropriate prefix by prepending the number.

To prepend a phone number from Call History:

1. Select a Call History entry, select the number or the name and press .
2. Press **Options** ( ) and select **Prepend**.
3. Enter the prefix and press .

Erasing Call History

To erase individual Call History entries, see “Call History Options” on page 80.

To erase Call History:

1. Select **Menu** > **Call History**.
2. Select **Outgoing Calls**, **Incoming Calls**, **Missed calls**, or **Recent Calls** and press .
3. Press **Options** ( ) and select **Erase** for the highlighted entry or **Erase All** for all entries and press .

Using Contacts

In This Section

- Adding a New Contacts Entry
- Finding Contacts Entries
- Contacts Entry Options
- Adding a Phone Number to a Contacts Entry
- Editing a Contacts Entry's Phone Number
- Assigning Speed Dial Numbers
- Editing a Contacts Entry
- Selecting a Ringer Type for an Entry

Now that you know the basics that make it easier to stay in touch with people and information, you're ready to explore your phone's more advanced features. This section explains how to use your phone's Contacts and helps you make the most of your contacts and time when you are trying to connect with the important people in your life.

Adding a New Contacts Entry

Your phone's contacts list can store up to 500 entries. Contacts entries can store up to a total of five phone numbers, and each entry's name can contain 20 characters.

To add a new entry:

1. Select **Menu** > **Contacts** > **Add New Entry**.

Shortcut:	Enter the phone number in standby mode and press **OK**. Proceed with steps 2-5.

2. Enter a name for the new entry and press the navigation key down. (See "Entering Text" on page 39.)
3. Enter the phone number for the entry and press .
4. Select a label for the entry (**Mobile**, **Home**, **Work**, **Pager**, or **Others**) and press .
5. Select **Done** ( ).

After you have saved the number, the Find screen is displayed. (See "Finding Contacts Entries" on page 87.)

Finding Contacts Entries

There are several ways to display your Contacts entries: by name, by speed dial number, by group, and by voice dial tags. Follow the steps outlined in the sections below to display entries from the Contacts menu.

Finding Names

To find Contacts entries by name:

1. Select **Menu** > **Contacts** > **Find**.
2. Scroll through all the entries using your navigation key.

   – or –
3. Enter the first letter of a name or part of a name (such as “ave” for “Dave”). (The more letters you enter, the more your search narrows.)
4. To display an entry, highlight it and press .
5. To dial the entry’s default phone number, press .

   – or –

   To display additional Contacts entries, press the navigation key left or right.

Shortcut:	From standby mode, press **Contacts** (right softkey) to display the Contacts menu.

Finding Speed Dial Numbers

To find phone numbers you have stored in speed dial locations:

1. Select **Menu** > **Contacts** > **Speed Dial #s**.
2. Scroll through speed dial entries using your navigation key. Speed dial numbers are displayed in numeric order.

   – or –

   Enter the number of a speed dial location using your keypad.
3. To display an entry, highlight it and press .
4. To dial the entry's default phone number, press .

Finding Group Entries

To find entries designated as part of a group:

1. Select **Menu** > **Contacts** > **Group**.
2. Scroll through the group titles using your navigation key. To display entries belonging to a group, highlight the group and press .
3. To dial the entry's default phone number, press .

Contacts Entry Options

To access a Contacts entry's options, highlight the entry and press **Options** ( ) > **Edit**. Highlight one of the options listed below and press .

- **[Add Photo]** to add a photo to the entry.
- **[Contact Name]** to edit the contact entry name.
- **[Add number]** to add a phone number to the entry.
  (See "Adding a Phone Number to a Contacts Entry" on page 90.)
- **[E-mail]** to add an email address to the entry.
- **[URL]** to add a Web site's URL to the entry.
- **[Nickname]** to add a nickname to the entry.
- **[Memo]** to add a note, street address, or other information.
- **[Group]** to assign the entry to a group.
- **[Ring]** to assign a preprogrammed or downloaded ringer.

Tip:	You can view the next entry by pressing the navigation key right or view the previous entry by pressing the navigation key left.

Adding a Phone Number to a Contacts Entry

To add a phone number to an entry:

1. Display a Contacts entry (see “Finding Contacts Entries” on page 87) and press .
2. Press **Edit** ( ).
3. Highlight **[Add Number]**, enter the new phone number, and press .
4. Select a label for the number and press .
5. Press **Done** ( ) to save the new number.

Editing a Contacts Entry's Phone Number

To edit an entry's phone number:

1. Display a Contacts entry (see page 87) and press .
2. Press **Edit** ( ).
3. Highlight the number you wish to edit and press .
4. Press to clear one digit at a time, or press and hold to erase the whole number.
5. Re-enter or edit the number and press .
6. Select a label for the number and press .
7. Press **Done** ( ) to save the number.

Assigning Speed Dial Numbers

Your phone can store up to 99 phone numbers in speed dial locations. For details on how to make calls using speed dial numbers, see “Using Speed Dialing” on page 38.

Speed dial numbers can be assigned when you add a new Contacts entry, when you add a new phone number to an existing entry, or when you edit an existing number.

To assign a speed dial number to a new or existing phone number:

1. Add a phone number to a new or an existing Contacts entry. (See “Adding a New Contacts Entry” on page 86 or “Adding a Phone Number to a Contacts Entry” on page 90.)
2. Highlight the number and press **Options** ( ).
3. Select **Speed Dial** and press .
4. Select an available speed dial location and press .
5. Press **Done** ( ) to return to the Contacts menu.

Note:	If you attempt to assign an already in-use speed dial location to a new phone number, a dialog will appear asking if you wish to replace the existing speed dial assignment. Select Yes to assign the location to the new phone number and delete the previous speed dial assignment.

Editing a Contacts Entry

To make changes to an entry:

1. Display a Contacts entry.
2. Press **Edit** ( ).
3. Highlight the part of the entry you wish to edit (**Name**, **Group**, **Ringer**, etc.) and press .
4. Add and/or edit the desired information and press .
5. Press **Done** ( ) to save your changes.

Selecting a Ringer Type for an Entry

You can assign a ringer type to a Contacts entry so you can identify the caller by the ringer type. (See “Ringer Types” on page 44.)

To select a ringer type for an entry:

1. Display a Contacts entry.
2. Press **Edit** ( ).
3. Highlight the current ring type and press .
4. Select the desired ringer category and press .
5. Use your navigation key to scroll through available ringers. (When you highlight a ringer type, a sample ringer will sound.)
6. Highlight your desired ringer and press .
7. Press **Done** ( ) to save the new ringer type.

Using the Phone's Scheduler and Tools

In This Section

- **Using Your Phone's Scheduler**
- **Using Your Phone's Alarm Clock**
- **Using Your Phone's Memo Pad**
- **Using Your Phone's Tools**

Your phone is equipped with several personal information management features that help you manage your busy lifestyle. This section shows you how to use these features to turn your phone into a time management planner that helps you keep up with your contacts, schedules, and commitments. It takes productivity to a whole new level.

Using Your Phone's Scheduler

Adding an Event to the Scheduler

Your Scheduler helps organize your time and reminds you of important events.

To add an event:

1. Select **Menu** > **Tools** > **Planner** > **Scheduler**.
2. Using your navigation key, highlight the day to which you would like to add an event and press .

Tip:	Press the navigation key up or down to scroll by week through the Scheduler.

3. Select **Add New** ( ).
4. Enter a title for the event and press **Next** ( ). (See "Entering Text" on page 39.)
5. Press the navigation key left or right to select one of the following:
   - **Appointment**, **Business**, **Personal**, **Vacation**, or **Birthday**.
6. Select an alarm time for the event by highlighting the alarm field and pressing the navigation key left or right to select one of the following:
   - **No Alarm**, **On Time**, **10min before**, **30min before**, or **1 Hr before** .
7. Select a repeating status for the event by highlighting the repeat field and pressing the navigation key left or right to select one of the following:
   - **Once**, **Daily**, **Weekly**, **Monthly**, or **Yearly**.
8. Select a ringer type for the alarm by highlighting the ringer field and pressing .
   - Select the desired ringer category and press . Press the navigation key up or down to select the desired ringer and press .

9. Select a time for the event by highlighting the **Start** time.
   - Using your keypad, enter the start time and date for the event.
10. Select an end time and date for the event by highlighting the **End** time.
    - Using your keypad, enter the end time and date for the event.
11. Select a contact for the event by highlighting **Contact** and pressing .
    - Select the desired contact from the list and press .
12. Select **Done** ( ) to save and exit.

Event Alerts

There are several ways your phone alerts you to scheduled events:

- By playing the assigned ringer type.
- By illuminating the backlight.
- By flashing the LED.

Event Alert Menu

When your phone is turned on and you have an event alarm scheduled, your phone alerts you and displays the event summary. To silence the alarm and reset the schedule,
press .

Viewing Events

To view your scheduled events:

1. Select **Menu** > **Tools** > **Planner** > **Scheduler**.
2. Using your navigation key, highlight the day for which you would like to view events and press . (If you have events scheduled for the selected day, they will be listed in chronological order.)

Tip:	In the Scheduler view, days with events scheduled are displayed with a round square.

3. To display the details of an event listed in the schedule, highlight it and press .

Going to Today's Scheduler Menu

To go to the Scheduler menu for today's date:

- Select **Menu** > **Tools** > **Planner** > **Today**.

Erasing a Day's Events

To erase a day's scheduled events:

1. Select **Menu** > **Tools** > **Planner** > **Scheduler**.
2. Using your navigation key, highlight the day for which you would like to erase events and press .

Tip:	In the Scheduler view, days with events scheduled are displayed with a round square.

3. Press **Options** ( ) and select **Erase All**. (An alert will appear confirming that all events of today are erased.)
4. Select **Yes** to confirm or **No** to Cancel.

Using Your Phone's Alarm Clock

Your phone comes with a built-in alarm clock with multiple alarm capabilities.

To use the alarm clock:

1. Select **Menu** > **Tools** > **Alarm Clock**.
2. Select **Alarm # 1**, **Alarm # 2**, or **Alarm # 3** and press .
3. Turn the alarm on or off by highlighting the activation field.
   - Press the navigation key left or right to select **On** or **Off** .
4. Select a time for the alarm by highlighting the time field.
   - Use your keypad to enter an alarm time.
5. Select a ringer type for the alarm by highlighting the ringer field and pressing .
   - Select the desired ringer category and press . Press the navigation key up or down to select the desired ringer and press .
6. Select a repeating status for the alarm by highlighting the **Repeat** field.

- Press the navigation key left or right to select **Once**, **Mon to Fri**, **Sat & Sun**, or **Daily**.

7. Select a snooze interval for the alarm by highlighting the **Snooze** field.
   - Press the navigation key left or right to select **5 minutes**, **10 minutes**, **15 minutes**, or **20 minutes**.
8. Select **Done** ( ).

Using Your Phone's Memo Pad

Your phone comes with a memo pad you can use to compose and store reminders and notes to help keep you organized.

To compose a note:

1. Select **Menu** > **Tools** > **Memo Pad** .

Note:	If there are no memos saved yet, the **New Memo** screen is automatically displayed.

2. Select **Add New** ( ).
3. Type your note using the numeric keypad and press . (See "Entering Text" on page 39.)

To read a saved note:

1. Select **Menu** > **Tools** > **Memo Pad**.
2. Highlight a note and press .

To delete a saved note:

1. Select **Menu** > **Tools** > **Memo Pad**.
2. Highlight a note and select **Options** ( ).
3. Select **Erase** and press .
4. Select **Yes** and press .

Using Your Phone's Tools

In addition to helping your be more efficient and organized, your phone offers useful and entertaining tools.

Using the Calculator

Your phone comes with a built-in calculator.

To use the calculator:

1. Select **Menu** > **Tools** > **Calculator**.
2. Enter the first numbers using your keypad.
   - Press the navigation key up for **Multiplication** (x).
   - Press the navigation key down for **Division** (÷).
   - Press the navigation key left for **Subtraction** (-).
   - Press the navigation key right for **Addition** (+).
   - Press or for a **decimal point**.
   - Press for a **negative** number.
   - Press to clear all numbers.
3. Enter the second number and press for **Equals** (=).

Task List

This option allows you to manage daily tasks that include dates, times, and priority levels.

1. Select **Menu** > **Tools** > **Planner** > **Task List**.

Note:	If there are no tasks saved, the **New Task** screen is automatically displayed.

2. Select **Add New** ( ).
3. Enter the task name using the keypad and press **.**
4. Select a Priority level by highlighting **Priority** field.
   - Press the navigation key left or right to select **Low** or **High**.
5. Select a due time by highlighting the **Due Time** field.
   - Using the keypad, enter the due time of the task.
6. Select a due date by highlighting the **Due Date** field.
   - Using the keypad, enter the due date of the task.
7. Select **Done** ( ) to save and exit.

Countdown

This option allows you to enter a timer that counts down to an event based on a date and time specified.

1. Select **Menu** > **Tools** > **Planner** > **Countdown**.

Note:	If there are no countdowns saved, the **New Countdown** screen is automatically displayed.

2. Select **Add New** ( ).
3. Enter the countdown name using the keypad and press **.**
4. Select a time by highlighting the **Time** field.
   - Using the keypad, enter the time of the countdown.
5. Select a date by highlighting the **Date** field.
   - Using the keypad, enter the date of the countdown.
6. Select **Done** ( ) to save and exit.

World Time

To view the time in over 50 different locations:

1. Select **Menu** > **Tools** > **World Time**.
2. Press the navigation key left or right to scroll through different cities and time zones.
3. Press **Set DST** ( ) to turn daylight saving time on or off.

Using Your Phone's Voice Services

In This Section

- Using Voice-Activated Dialing
- Using Call <Name or #>
- Using Send Text <Name>
- Using Lookup <Name>
- Using Go To <App>
- Using Check <Item>
- Managing Voice Memos

Your phone's Voice Services let you place calls using your voice, store voice reminders, and record memos right on your phone. This section includes easy-to-follow instructions on using voice-activated dialing and managing voice memos.

Using Voice-Activated Dialing

Built-in voice recognition software allows you to say commands to perform common functions supported by your phone. There is no voice training required to use the voice recognition feature. You simply say the predesignated command displayed on your screen in a normal tone of voice to perform the desired function.

To activate voice recognition:

1. Press and hold . (The phone prompts you to say a command.)
2. Wait for the beep and then say one of the following commands:
   - **Call <Name or #>**
   - **Send Text <Name>**
   - **Lookup <Name>**
   - **Go To <App>**
   - **Check <Item>**

When it recognizes one of these commands, the phone launches the associated application. If the phone does not hear a command within approximately eight seconds, it deactivates voice recognition without taking any action.

Voice Launch

Voice Launch allows you to configure how to launch Voice-Activated dialing.

To access voice launch:

1. Press **Menu** > **Settings** > **Voice Service**.
2. Select **Voice Launch** and press .
3. Select **Talk Key** or **Talk Key and Flip Open** and press .

Using Call <Name or #>

You can voice dial from your phone with a single command by saying "Call" followed by a name or nickname (see contact list documentations for details) and (optionally) a label stored in your contact list, or "Call" followed by a valid phone number. You can also say "Call" by itself and be prompted for the name or number.

Calling Contacts Entries

To place a call using Call <Name or #>:

1. Press and hold .
2. Say "**Call**" followed by the name and the label for that number. For example, say "**Call John Mobile**." The phone dials the number stored for the contact "**John**" with the label "**Mobile**."

If the location recognized for the name does not have a number stored in Contacts, your phone will play the message "**No number available, John Smith, Mobile,**" and then launch the Contacts application for that name.

If a name has only a single number, or if you know the name but are not sure which number to call, say "Call" followed by the name only. For example, say "Call John." If the name is recognized and there is only one number for the name, your phone immediately places the call. If there are multiple numbers stored for the contact, the phone prompts you with

"Which Number?" and displays a list of options. You can select an option by saying it or by using your keypad.

Calling Nicknames

Your Contacts list incorporates a field called "**Nickname**." When you add a nickname to a contact, you can say the contact's name or nickname when using the voice features. For example, if you have a contact, "**John Smith**" stored in your Contacts list, and you add, "**Dad**" to the nickname field, you can call that contact by saying, "**Call John Smith**" or by saying "**Call Dad**."

Tip:	If your Contacts list contains a name that you have difficulty using with the voice features (such as some unusual or foreign names), you can add a nickname for that contact that spells out the proper pronunciation of that name.

Calling Phone Numbers (Digit Dialing)

To voice dial a number that is not stored in your contact list:

- Say "Call" followed immediately by a valid string of digits to be dialed, for example, say "**Call 555 555 5555**."

Speak naturally and clearly and remember to speak one digit at a time—1-800 should be pronounced "One Eight Zero Zero."

Adapting Digit Dial

Digit Dialing is speaker independent, which means that no training or adaptation is required. Some users with heavy accents or unusual voice characteristics may find difficulty in achieving high accuracy with speaker-independent Digit Dialing, so the Adapt Digits feature allows users to dramatically improve the digit accuracy through adaptation. Users who get acceptable digit recognition accuracy will find no additional benefit to performing the Adapt Digit adaptation.

After you adapt Digit Dial, your phone will be customized to your voice. Other people will not be able to use Digit Dial on your phone unless they reset the phone to factory defaults.

Note:	Adapt Digit Dial **ONLY** if the system is frequently misrecognizing your speech. You can always restore the system to its original factory setting.

Adaptation involves recording several digit sequences to teach the system your voice. The adaptation process takes about three minutes.

Tips for adapting Digit Dial:

- Adapt digits in a quiet place.
- Make sure you wait for the beep before starting to speak.
- Speak clearly, but say each digit sequence naturally.
- If you make a mistake while recording a sequence of digits, or if there is an unexpected noise that spoils the recording, you can say or select **No** when the prompt asks, "**Did the recording sound OK?**" You will then be prompted to rerecord the sequence.

To adapt Digit Dial to your voice:

1. **Menu** > **Settings** > **Voice Service**.
2. Select **Digit Dialing** and press MENU OK.
3. Select **Adapt Digits** and press MENU OK to begin. (The phone displays the first digit sequence.)
4. Wait for the beep, and then repeat the digits using a normal tone of voice. (The phone plays back your recording and asks you if the recording sounds "**OK**.")

5. If the recording sounds OK (no mistakes and no background noises), say **Yes**.
6. If you need to rerecord the digits to fix any problems, say **No**. (The phone then prompts you to say the digits again.)
7. Wait for the beep, and then record the digits again. (Repeat this step until you are satisfied with the recording.)
8. After confirming that the recording sounds OK, repeat the recording process with the next set of digits. (After six sets of digits, the phone will ask you whether you want to do more adaptation. Answer **Yes**.)
9. Repeat steps 6-9 for another six sets of digits. (After the sixth set of digits, you will be halfway through the session and the phone will ask "More Adaptation?")
10. Select **OK** to continue for six more sets of digits, or press for partial adaptation. When you are finished with a full session, you will reach a screen that reads, "Adaptation Complete."

Note: It is recommended that you perform the complete adaptation of Digit Dial at least once to achieve the maximum benefit of this feature. If a partial adaptation is performed, you can always return later and resume the process from the halfway point.

Resetting Digit Dial Adaptation

1. **Menu** > **Settings** > **Voice Service**.
2. Select **Digit Dialing** and press .
3. Select **Reset Digits** and press .
4. Press the navigation key up or down to select **Yes** and press .

Using Choice Lists

If your phone is not confident it has recognized a name or number correctly, it might display a choice list and prompt you with "Call?" followed by the first choice on the list. To confirm the choice, say "Yes," or to hear the next choice, say "No." You can also select the correct choice using your keypad. To cancel the command, say "Cancel," or to say the name or number again, say "Repeat."

Enabling/Disabling Choice Lists

You can customize whether the Voice Recognition feature displays a list of top voice recognition choices or automatically dials the first number without displaying a choice list.

To enable or disable choice lists for Digit Dial:

1. **Menu** > **Settings** > **Voice Service**.
2. Select **Choice Lists** and press .
3. Select **Automatic**, **Always On** or **Always Off** and press .

Using Send Text <Name>

With a single voice command you can launch the text message client on the phone and specify a recipient for the message.

To launch a text message:

1. Press and hold .
2. Say "**Send Text**" followed immediately by the name of a person in your contact list and, optionally, the type of number you want to send it to. For example, say "**Send Text John Smith.**"

If you do not specify the number type and there are multiple numbers for the name, your phone chooses the mobile number by default.

If you say the "Send" command without specifying a recipient, your phone prompts you with "Say the name." Say the name of a person in your contact list and, optionally, the type of number.

Note:	When you start a text message through voice activation, the message opens in VoiceMode automatically.

Using Lookup <Name>

You can look up and display contact information for any person stored in your contact list by saying "Lookup," followed by the name.

To use Lookup <Name>:

1. Press and hold .
2. Say "**Lookup John Smith.**" The entry information for the specified contact is displayed.

If you say only "**Lookup**," your phone prompts you with "**Say the name.**"

Using Go To <App>

You can open an application or access a menu by saying "Go To" followed immediately by the "destination," either an application or a menu.

To see a list of possible destinations:

1. Press and hold .
2. Say "**Go To**" by itself. A list of valid destinations is displayed and prompts you with "**Please Choose**." If the list is too long to fit on one screen, the screen displays "**Next Menu.**" You can say the name of a destination, or say "**Next Menu**" to view the next screen.

Using Check <Item>

You can have the phone play back and display information about its current state, including its phone number, current signal strength, network coverage, and battery level.

To see and hear status information:

1. Press and hold .
2. Say "**Check**" followed immediately by one of the following items:
   - **Status:** plays back and displays ALL status information.
   - **Signal:** plays back and displays current signal strength.
   - **Network:** plays back and displays current network coverage.
   - **Battery:** plays back and displays the current level of battery charge.
   - **My phone #:** plays back and displays your phone number.

For example, say “Check Status.” The phone responds by playing back and displaying the message “Battery…Low.” You can also say “Check” by itself. The phone prompts you to say one of the valid status items.

Coverage	No Coverage - When handset is scanning. Sprint Coverage - Handset is on a non-roam system. Digital Roam - Handset is on a digital roam system.
Signal Strength	Good - Number of bars displayed is 3 or more. Low - Number of bars displayed is 0-2. No Signal - Handset is scanning for system.
Battery	High - Number of bars displayed in the battery icon is 3. Medium - Number of bars displayed is 2. Low - Number of bars displayed is 1. Empty - Low battery alert.

Managing Voice Memos

You can use your phone's Voice Services to record brief memos to remind you of important events, phone numbers, or grocery list items.

Recording Voice Memos

To record a voice memo:

1. Select **Menu** > **Tools** > **Voice Memo** > **Record**.
2. Begin recording after the prompt.

To end the recording of your memo:

- Press or .

To record a conversation during a phone call:

1. During a call, select **Options** > **Voice Memo** (A one-minute counter is displayed on the screen indicating the amount of time a single voice memo can be recorded.)
2. To pause the memo, select **Pause** ( ). To resume the recording, select **Resume** ( ).
3. To finish recording, select **Done** ( ).

Note:	Your phone can store a total of five one-minute memos.

Note:	Your voice is not recorded during this process, only the incoming audio from the other caller.

Voice Memo Options

To play the voice memos you have recorded:

1. Select **Menu** > **Tools** > **Voice Memo**.
2. Select **Review** and press . (The phone displays a list of saved memos, with the first one selected.)
3. Highlight the desired memo and press .
   — or —
   Press the number corresponding to the memo you want to review.

Erasing Voice Memos

To erase an individual memo:

1. Select **Menu** > **Tools** > **Voice Memo**.
2. Select **Review** and press .
3. Highlight the desired memo.
4. Select **Options** ( ) and press **Erase**.
5. Select **Yes** and press .

To erase all voice memos:

1. Select **Menu** > **Tools** > **Voice Memo** > **Review**.
2. Press **Options** ( ) and select **Erase All**.
3. Select **Yes** to confirm and press .

Using the TransFLASH™ Card

In This Section

- **Using Your Phone's TransFLASH Card and Adapter**

Your phone allows you to use a TransFLASH card and an adapter to expand the phone's available memory space. This highly secure digital card enables images, music, and voice data to quickly and easily be exchanged among SD-compatible devices.

This section details the features and options of your phone's memory card functionality.

Using Your Phone's TransFLASH Card and Adapter

Using the TransFLASH Memory Card

Your phone is equipped with a 32 MB TransFLASH (Secure Digital) memory card and its adapter to expand the phone's available memory space. It allows you to easily store images, videos, music files, and voice data in your phone.

Inserting the TransFLASH Memory Card

To insert the TransFLASH memory card into your phone:

1. Open the TransFLASH access panel located on the bottom right side of the phone.
2. Position the TransFLASH card perpendicular to the opening and gently slide it into place until it is fully inserted and locked.

Note:	Be sure to use only recommended memory cards (8 MB - 512 MB). Using non-recommended memory cards could cause data loss and damage your phone.

Removing the TransFLASH Memory Card

To remove the TransFLASH memory card from your phone:

1. Open the TransFLASH access panel located on the bottom right side of the phone.
2. Push in and then release the TransFLASH card to eject.
3. Pull the TransFLASH memory card out of the handset.

Note:	If you remove your memory card, the location to save images will automatically default back to **Phone**.

TransFLASH memory Icon Indicators

The following icons will appear on your phone's display screen when a TransFLASH memory card is properly inserted into the TransFLASH memory card slot:

Indicates that a TransFLASH memory card has been inserted into your handset.

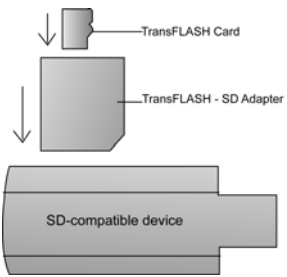
Note:	**DO NOT** remove a TransFLASH memory card while files are being accessed or transferred. It will result in loss or damage of data.
	Make sure your battery is fully charged before using the TransFLASH memory card. Your data may become damaged or unusable if the battery runs out while using the TransFLASH memory card.

Using the TransFLASH SD Adapter

The supplied TransFLASH SD (memory) adapter allows TransFLASH memory cards to be used in SD-compatible devices. Before using, you will need to insert the TransFLASH memory card into the TransFLASH SD adapter.

To insert the TransFLASH memory card into the TransFLASH SD adapter:

- With the label side of the TransFLASH memory card facing up, insert the card into the supplied TransFLASH SD adapter and gently slide the card until it is fully inserted.



To remove the TransFLASH memory card from the TransFLASH SD adapter:

- Hold the front edge of the TransFLASH memory card and gently pull outward to remove it from the adapter.

Using the Built-in Camera and Camcorder

In This Section

- Taking Pictures
- Storing Pictures
- Recording Videos
- Storing Videos
- Sending Sprint PCS Picture Mail℠
- Managing Sprint PCS Picture Mail
- Print Pictures Using PictBridge
- Settings and Info

Your phone's built-in camera gives you the ability to take full-color digital pictures, view your pictures using the phone's display, and instantly send them to family and friends. It's fun and as easy to use as a traditional point-and-click camera: just take a picture, view it on your phone's display, and send it from your phone to up to 10 people.

This section explains the features and options of your phone's built-in camera and camcorder.

Taking Pictures

Taking pictures with your phone's built-in camera is as simple as choosing a subject, pointing the lens, and pressing a button. You can activate the phone's camera mode whether the phone is open or closed.

To take a picture with the phone open:

1. Press **Menu** > **Pictures** > **Camera** (Additional camera options are available through the camera mode **Options** menu. See "Camera Mode Options" on page 126 for more information.)

Shortcut:	To activate camera mode, you can also press the camera button twice (see illustration).

2. Using the phone's main LCD as a viewfinder, aim the camera lens at your subject.
3. Press the camera button or until the shutter sounds. (Pictures are stored automatically on the TransFLASH card, if it is inserted.)
   - To return to camera mode to take another picture, press the camera key.
4. Press for options:
   - **Send Msg** to send the picture to up to ten contacts at one time. (See page 135 for details.)
   - **Postcard** to save handwritten text across the original image.4

- **Upload** to upload the picture you just took to the Sprint PCS® Picture Mail Web site (**https://pictures.qwest.com**). Depending on your settings, you may be prompted to accept a Sprint PCS Vision connection.
- **Assign** to assign the picture as a Screen Saver.
- **Erase** to delete the picture you just took.
- **Order Prints** to order a printed picture of the image saved in your phone or memory card.
- **Post to Service** allows you to post your image to an online third party service.
- **Camera Mode** to return to the camera to take additional pictures.

Creating Your Sprint PCS Picture Mail Password

The first time you use any of the picture management options involving the Sprint PCS Picture Mail Web site, you will need to establish a Sprint PCS Picture Mail password through your phone. This password will also allow you to sign in to the Sprint PCS Picture Mail Web site at **https://pictures.qwest.com** to access and manage your uploaded pictures and albums.

To create your Sprint PCS Picture Mail password:

1. Select **Menu** > **Pictures** > **My Albums** > **Online Album**. (You will be prompted to create a Sprint PCS Picture Mail password.)
2. Enter a four- to eight-digit password and press . (You will be prompted to confirm your password.)
3. Please wait while the system creates your account.

Tip:	Write down your Sprint PCS Picture Mail password in a secure place.

Once you have received confirmation that your account has been successfully registered, you may upload and share pictures and access the Sprint PCS Picture Mail Web site.

Camera Mode Options

When the phone is open and in camera mode, press to display additional camera options:

- **Flash** to activate the flash. (See “Setting the Flash” on page 127.)
- **Self-timer** to activate the camera’s timer. (See “Setting the Camera Self-timer” on page 128.)
- **Fun Tools..** to select from the following options:
  - **Fun Frames** to select your favorite fun picture frame to decorate your picture.
  - **Color Tones** to select a wide variety of color tones for the picture (**Auto, Monochrome, Green, Sepia,** or **Blue**). (The default setting is **Auto**.)
- **Controls..** to select from the following options:
  - **Brightness** to manually set the brightness. Press the navigation key up (increase) or down (decrease) to select a setting and press .
  - **White Balance** to adjust white balance based on changing conditions. Select from **Auto, Sunny, Cloudy, Tungsten, Fluorescent,** or **Manual**.
- **Settings..** to select **Resolution**, **Quality**, **Shutter Sound**, or **View Mode**. (See “Selecting Camera Settings” on page 128 for details.)
- **Review Media** (to go to your phone’s **In Phone** folder. See “In Phone Folder” on page 130 for details.)
- **Camcorder** (to switch to Video mode. See “Recording Videos” on page 132 for details.)
- **Save To..** to select between **In Phone** or **In Memory Card** when saving images or files.

Setting the Flash

To activate the flash:

1. From camera mode, select **Options** ( ).
2. Select **Flash** and press .
3. Select one of the following options and press .
   - **Off** to deactivate the flash.
   - **On This Shot** to activate the flash for one shot.
   - **Always On** to activate the flash for all pictures.

Setting the Camera Self-timer

To activate the Self-timer:

1. From camera mode, select **Options** ( ).
2. Press the volume key up to select **Self-timer** and press .
3. Highlight the length of delay you want the timer to use (**Off**, **5 Seconds** or **10 Seconds**) and press .
4. Press when you are ready to start the timer. (It is displayed in the upper right portion of the main LCD during the Self-timer countdown.)
5. Get ready for the picture. (When the timer is started, the phone will begin to beep and the timer numbers turn red when there is only three seconds left.)

To cancel the Self-timer after it has started:

- Press .

Using the Zoom

This feature allows you to zoom in on an object when you take a picture. Depending on your resolution settings, you can adjust the zoom up to five levels.

Note:	Zoom is not available when the resolution is set to 1280x960.

To use the zoom:

1. From camera mode, press left or right.
2. Press to take the picture. (The picture will automatically be saved in the In Phone folder.)

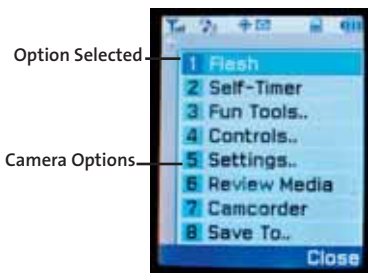
Selecting Camera Settings

To select your camera settings:

1. From camera mode, select **Options** ( ).
2. Select **Settings** and press .

3. Select one of the following options and press .
   - **Resolution** to select a picture's file size (**1.3MP: 1280x960, High: 800x600, Med: 640x480,** or **Low: 320x240**).
   - **Quality** to select the picture quality setting (**Fine, Normal,** or **Economy**).
   - **Shutter Sound** to select a shutter sound (**Off**, **Shutter 1-3**, or **Say Cheese**).
   - **View Mode** to select between **Full Screen** or **Wide Screen** format.

Viewing Your Camera's Status Area Display



Storing Pictures

Your phone's picture storage area is called **My Albums**. There are three types of folders that can be used separately according to your needs:

- **In Phone**
- **Memory Card**
- **Online Album**

In Phone Folder

Once a picture is taken, it is automatically saved to the **In Phone** folder (unless the TransFLASH memory card is inserted.) From the In Phone folder, you can view all of the pictures you have taken, store selected images in your phone, send pictures to the Sprint PCS Picture Mail Web site (https://pictures.qwest.com), delete images, and access additional picture options.

To review your stored pictures in the In Phone folder:

1. Select **Menu** > **Pictures** > **My Albums** > **In Phone**.
2. Use your navigation key to view and scroll through the pictures.

In Phone Folder Options

When you are viewing the In Phone folder, press **Options** ( ) to display the following options:

- **Send** to send an image to another user using picture mail.
- **Upload** to upload pictures from the In Phone folder to the Sprint PCS Picture Mail Web site (https://pictures.qwest.com). Depending on your settings, you may be prompted to accept a Sprint PCS Vision connection. Choose from the following options:

Note:	If this is the first time you have accessed the Sprint PCS Picture Mail account, you will be prompted to create your Sprint PCS Picture Mail Password. See "Creating Your Sprint PCS Picture Mail Password" on page 125.

- **Post to Service** to send the image to a number of popular third-party Web image services.
- **Print..** to print an image by mail, at a retail outlet, PictBridge connection, or Bluetooth connection.
- **Assign** to assign the current image as a Picture ID, Screen Saver, or Incoming Call.
- **Erase** to erase the image or selected images.
- **Copy/Move** to copy or move the image from the In Phone memory to the installed memory card.
- **Detail/Edit** to attach a text message or view the media information associated with the image.
- **Album list** to display the list of albums saved in your phone and installed memory card.
- **Media Filter** to filter only images or only videos or to display all media types.
- **Camera Mode** to switch back to the camera mode.

Recording Videos

In addition to taking pictures, you can also record, view, and send videos to your friends and family with your phone's built-in video camera.

To record a video:

1. Select **Menu** > **Pictures** > **Camcorder**.
2. Using the phone's main LCD as a viewfinder, aim the lens at your subject.
3. Press to begin recording. (Maximum recording time for video mail is 30 seconds.)
   - To return to camera mode to take another video, press .
4. Press to stop recording. (The video will automatically be saved in the In Phone folder.)
5. Press **Next** ( ) and select from one of the following options and press :
   - **Send Msg** to send the video. (See page 135 for details.)
   - **Play** to play the video that was just captured.
   - **Upload** to upload the video to online albums.
   - **Assign** to assign the video as an animated screen saver.
   - **Erase** to delete the video.
   - **Camcorder** to return to camcorder mode.
   - **Review Media** to review all images and videos saved.

Video Mode Options

When the phone is open and in camcorder mode, press to display additional camcorder options:

- **Movie Light** to activate the movie light and set it to:
  - **Off** to turn off the movie light for all movies.
  - **On This Movie** to turn on the movie light for current video clip only.
  - **Always On** to turn on the movie light for all movies.

- **Self-timer** to activate the camera's timer. (See "Setting the Camera Self-timer" on page 128.)
- **Color Tones** to select a wide variety of color tones for the picture (**Auto**, **Monochrome**, **Green**, **Sepia**, or **Blue**. The default setting is **Auto**.)
- **Controls..** to select from the following options:
  - **Brightness** to manually set the brightness. Press the navigation key left (increase) or right (decrease) to select a setting and press .
  - **White Balance** to adjust white balance based on changing conditions. Select from **Auto, Sunny, Cloudy, Tungsten, Fluorescent,** or **Manual**.
- **Settings..** to select video **Quality**.

- **Review Media** to display the videos saved in the In Phone folder. (See “In Phone Folder” on page 130 for details.)
- **Camera Mode** to switch to Camera mode. (See “Taking Pictures” on page 124 for details.)
- **Save To..** to select between **In Phone** or **In Memory Card** when saving images or files.

Setting the Movie Light

To set the movie light:

1. Select **Menu** > **Pictures** > **Camcorder**.
2. Select **Options** ( ).
3. Press the volume key up to select **Movie Light** and press .
4. Select one of the following options and press .
   - **Off**
   - **On This Movie**
   - **Always On**

Setting the Camcorder Self-timer

The self-timer function operates the same as it does in Camera mode. For more information on using the self-timer, see “Setting the Camera Self-timer” on page 128.

Selecting Video Settings

To select your camcorder settings:

1. From camcorder mode, select **Options** ( ).
2. Press the volume key up to select **Settings** and press .
3. Select one of the following options and press .
   - **Quality** to select the video quality setting (**Fine, Normal,** or **Economy**).

Storing Videos

Your phone's video storage area is called **My Albums**. There are three types of folders in the My Albums menu that can be used separately according to your needs:

- **In Phone** (See "In Phone Folder" on page 130.)
- **Memory Card**
- **Online Album**

Sending Sprint PCS Picture Mail

Once you've taken a picture, you can use the messaging capabilities of your phone to instantly share it with family and friends. You can send a picture to up to 10 people at a time using their email addresses or their wireless phone numbers.

Sending Pictures From the In Phone Folder

To send pictures from the In Phone folder:

1. Press **Menu** > **Pictures** > **My Albums** > **In Phone**.
2. Highlight a picture you wish to send and press . (The check box on the upper left corner will be marked. You can select multiple pictures.)

3. Select **Options** ( ) and press **Send**.
4. Select **To Contacts** or **Postcard** and press .

Note: The first time you send Sprint PCS Picture Mail, you will be prompted to establish a Sprint PCS Picture Mail Web site account and password. (See "Creating Your Sprint PCS Picture Mail Password" on page 125.)

5. Select a contact, enter a mobile number, or enter an email address using the keypad and select **Done** ( ).
6. Enter additional recipients or select **Next** ( ) to continue.
7. If you wish to include a subject, scroll to **Subj** and select **Add** ( ). Enter your subject using the keypad and select **Next** ( ) to save and exit.
8. If you wish to include a text message, scroll to **Text** and select **Add** ( ). Enter your message using your keypad (or press **Options** [ ] to select from **Preset Msg** or **Recent Msg**) and select **Next** ( ) to save and exit. (See "Entering Text" on page 39.)
9. If you wish to include an audio message with the picture, highlight the box next to **Audio** and select **Record** ( ). Press to start recording. (Maximum recording time is 30 seconds.)
10. Confirm the recipients, message, audio message, and picture.
    - To change a recipient, highlight the recipient, press the appropriate softkey, and follow the instructions in step 5 to select or edit the recipient.
    - To change the text message, scroll to **Text** and press the appropriate softkey.
    - To change the voice memo, highlight the box next to **Audio** and press the appropriate softkey.
    - To change the attached picture(s), select the thumbnail picture and press the appropriate softkey. Select **In Phone** and press **Next** ( ).
11. Press to send the picture.

Sending Pictures From Messaging

You can also send Sprint PCS Picture Mail from your phone's Messaging menu.

To send pictures from the Messaging menu:

1. Select **Menu** > **Messaging** > **Send Message** > **Picture Mail**.
2. Select a contact, enter a mobile number, or enter an email address using the keypad and select **Done** ( ).
3. Enter additional recipients or select **Next** ( ) to continue.
4. Use the navigation key to select one of the following and press .
   - In Phone
   - Memory Card
   - Online Albums
   - Take New Picture
   - Take New Video
   - Text Only
5. Display the picture you wish to send and press . (You can select multiple pictures.)
6. Select **Next** ( ) to continue.

Tip:	To take and send a new picture from Messaging, select **Take New Picture** during step 4 above, take the new picture, press **OK** (right softkey), and follow steps 5-11 in "Sending Pictures From the In Phone Folder" on page 135.

7. Follow steps 7-11 in "Sending Pictures From the In Phone Folder" on page 135.

Managing Sprint PCS Picture Mail

Using the Sprint PCS Picture Mail Web Site

Once you have uploaded pictures from your phone to your online Sprint PCS Picture Mail account at **https://pictures.qwest.com** (see "In Phone Folder Options" on page 130), you can use your personal computer to manage your pictures. From the Sprint PCS Picture Mail Web site (**https://ww.pictures.qwest.coml**) you can share pictures, edit album titles, add captions and organize images. You can even send your pictures to be printed at participating retail locations.

You will also have access to picture management tools to improve and customize your pictures. You'll be able to lighten, darken, crop, add antique effects, add comic bubbles and cartoon effects, and use other features to transform your pictures.

To access the Sprint PCS Picture Mail Web site:

1. From your computer's Internet connection, go to **https://pictures.qwest.com**.
2. Enter your wireless phone number and Sprint PCS Picture Mail password to register. (See "Creating Your Sprint PCS Picture Mail Password" on page 125.)

Managing Online Pictures and Videos From Your Phone

You can use your phone to manage, edit, or share pictures you have uploaded to the Sprint PCS Picture Mail Web site at **https://pictures.qwest.com**. (See "In Phone Folder Options" on page 130 for information about uploading.)

To view your online pictures from your phone:

1. Select **Menu** > **Pictures** > **My Albums** > **Online Album**. (Depending on your settings you may be prompted to accept a Sprint PCS Vision connection.) (The **My Uploads** folder and other folders

created by the user
are displayed.)

2. Highlight **My Uploads** or any other folders created by the user and press to display. (Thumbnail pictures, up to nine per screen, are displayed.)

Tip:	To expand a selected picture from thumbnail to full-screen, select **Expand** (left softkey).

3. Use your navigation key to select a picture.
4. Press **Options** ( ) to display your online picture options.

Uploading Pictures

To upload pictures:

1. Press **Menu** > **Pictures** > **My Albums** (Thumbnail pictures will be displayed.)
2. Select **In Phone** or **Memory Card** and press **.**
3. Select the picture(s) you wish to upload and press **Options** ( ).
4. Select **Upload**. and choose **My Uploads** or **My Albums** and press .
5. Select **Continue** ( ) to start uploading.

Downloading Your Online Pictures

From your online Sprint PCS Picture Mail albums display at https://pictures.qwest.com, you can select pictures to download to your phone's Saved to Phone folder.

To download pictures from the Sprint PCS Picture Mail Web site:

1. From the online pictures display, select the picture you wish to download and press **Options** ( ). (See "Managing Online Pictures and Videos From Your Phone" on page 138.)
2. Highlight **Save to** and press .

3. Select one of the following options and press .
   - **In Phone** to download the picture and save to the phone.
   - **In Memory Card** to download and save the picture to the installed memory card.

Sending Online Sprint PCS Picture Mail

To send an album from the online pictures menu:

1. From the online albums display, select an album you wish to send and press **Send** ( ). (See "Managing Online Pictures and Videos From Your Phone" on page 138.)
2. Select **Contacts**.
3. Highlight a recipient and press .
4. Press **Done** ( ) when you have finished selecting recipients.
5. Press **Next** ( ).
6. To include a text message, highlight **Text** and press the appropriate softkey. Enter your message and press .
7. Confirm your recipients and attached data.
8. Press the appropriate softkey to send the Sprint PCS Picture Mail.

Accessing Online Picture Options From Your Phone

1. Select a picture from your online Picture Mail. (See "Managing Online Pictures and Videos From Your Phone" on page 138.)
2. Select **Options** ( ) to display options.
3. To select an option, highlight it and press .
   - **Copy/Move** to copy or move pictures to a selected album:
     - **Copy This** to copy the selected picture to the album.
     - **Copy All** to copy all pictures in the current album (or Inbox) to the target album.
     - **Move This** to move the selected picture to the album.
     - **Move All** to move all pictures in the current album (or Inbox) to the target album.

- **Save to** copies the selected picture to the In Phone or In Memory Card selection folder. (See “In Phone Folder” on page 130.)
- **Erase** to select **Erase Selection** or **Erase All** to erase a single picture or all pictures saved in the current album (or Inbox).

To access your online Albums options from your phone:

1. Display the album list in the Online Sprint PCS Picture Mail menu. (See “Managing Online Pictures and Videos From Your Phone” on page 138.)
2. Use your navigation key to select an album (or Inbox).
3. Select **Options** (right softkey) to display options.
4. To select an option, highlight it and press .
   - **Send to Contact** to send the album to a contact.
   - **New Album** to create a new album.
   - **Rename Album** to rename the album (only available on albums created by the user, default albums cannot be renamed.)
   - **Erase Album** to erase the album (only available on albums created by the user, default albums cannot be erased)
   - **Album Info** to display the album information.

Printing Pictures Using PictBridge

PictBridge is an industry standard established by the Camera & Imaging Products Association (CIPA) that enables a range of digital photo solutions, including direct photo printing from a digital camera to a printer without the need for a PC.

Printing From Your Phone

The a920 comes equipped with a built-in camera that allows you to print images directly to a printer using the PictBridge technology. A USB cable must be connected between the two devices before any printing can occur.

To use PictBridge to print pictures from your phone:

1. Insert one end of the accessory cable into the USB slot on the printer. (Printer must support PictBridge technology.)
2. Select **Menu** > **Pictures** > **PictBridge Print**.
3. Insert the USB cable into your phone.
4. Read the Connect Printer message and select **OK** ( ).
5. Highlight the desired image and select **Next** ( ). (To select multiple images, press to place a check mark next to each image selected.)
6. Highlight **Copies** and press the navigation key left or right to select the desired number of copies to print.
7. Press the navigation key down to select **Type**. Press the navigation key left or right to select one of the following:
   - **Standard**: prints the standard image.
   - **Index**: prints the index information.

Note:	These options may vary and are dependent on the printer's capabilities.

8. Press the navigation key down to select **Size**. Press the navigation key left or right to select one of the following sizes:
   - **4x6**
   - **Default**

Note:	These sizes may vary and are dependent on the printer's capabilities.

9. Press the navigation key down to select **Date Print**. Press the navigation key left or right to turn on or off.
10. Press the navigation key down to select **Border**. Press the navigation key left or right to turn on or off.
11. Select **Preview** ( ) to preview the image, or select **Print** ( ) to print the image.
12. Select **Yes** to confirm printing and press .

Note:	Printing instructions may vary depending on the model of PictBridge printer being used.

Settings and Info

The settings and info menu allows you to configure where pictures or videos are saved, view your account information, or set the view between portrait or landscape mode.

To access the settings and info menu:

1. Select **Menu** > **Pictures** > **Settings & Info**.
2. Select one of the following options and press .
   - **Save to** to select where to save pictures and videos. The available options are **In Phone** and **In Memory Card**.
   - **Account Info** to display your current Sprint account settings via an online connection.
   - **View Mode** to select a picture view mode of portrait or landscape when viewing pictures in the In Phone folder.

Using Your Phone's Built-in Media Player

In This Section

- **Your Multimedia Channel Options**
- **Accessing Your Media Player's Channel Listings**
- **Playing a Video or Audio Clip**
- **Multimedia FAQs**

Your phone's built-in media player gives you the ability to listen to audio clips and view video clips right from your phone's display. It's a great way to stay up-to-date with news, weather, and sports information while also enjoying the latest blockbuster movie trailers or music videos – anywhere, anytime on the network available to you. Just access your media player from your phone's main menu, scroll to your choice of channel, and select one of the video or audio clips to play. It's like having a TV in the palm of your hand.

This section explains the features and options of your phone's built-in media player.

Your Multimedia Channel Options

Multimedia Service offers a variety of accessible audio or video channels, depending on your service plan and multimedia subscriptions. Your subscription options include a comprehensive basic service as well as a full menu of a variety of additional channel options.

- **Preview Channel:** This free channel lets you sample clips from all of the available channels before you make a decision to subscribe. It's like viewing the movie preview before deciding whether you want to spend the money to go see the full motion picture.
- **Multimedia Service:** This comprehensive basic service gives you access to a variety of content from familiar brands. Think of it as “basic cable” for your phone. It allows you unlimited access to this content as long as you continue to pay the monthly subscription fee.
- **Available Individual Channel Options:** You also have the option of subscribing to individual channels from an extensive menu offering. These channels are available for a monthly subscription fee and allow you unlimited access as long as you continue to pay your monthly subscription fee.

Accessing Your Media Player's Channel Listings

It's easy to access and view the multimedia Channel Listings on your SPH-a920 by Samsung from the phone's main menu.

To access your media player and Channel Listings:

- Select **Menu** > **Media Player**.
  - **Channel Listing:** These include a complimentary preview channel as well as any available individual channels for which you have purchased access.
  - **Memory Card:** These are downloaded memory files that have been saved to your TransFLASH memory card.
  - **My Play List:** These are channels that have not yet been purchased but are available to access for a monthly subscription fee. Use your navigation key to scroll through and select a channel, and follow the onscreen instructions to purchase access to it. Upon purchasing access to one of these channels, the channel will be listed, along with its corresponding channel number, in the **My Channels** section of your media player's Channel Listings. You will see it displayed in this section the next time you access your phone's media player.

Playing a Video or Audio Clip

To select and play a media clip:

1. Select **Menu** > **Media Player**.
2. Use your keypad to enter a channel number (or use your navigation key to scroll to a channel and press).
   - **Channel Listing:** If you have selected a channel that you've already signed up for (or if it's a channel with no monthly fee), you will see a list of available clips.
   - **Memory Card**: Media content that was saved to the TransFLASH memory card.
   - **My Play List:** If you have selected a channel you have not yet signed up for, you will be prompted to accept the corresponding monthly charge. Follow the onscreen prompts to subscribe to the selected channel. (A list of available clips will be displayed.)
3. Scroll to the clip you would like to play and press **Select** ( ) or . (The clip will automatically load and begin playing.)

Note:	The first time you access one of your Available Channels, you will be prompted to accept the corresponding monthly fee (unless it's a channel that doesn't have an associated monthly fee). Accepting the charge gives you access to the channel for as long as you continue to pay the monthly fee. If you accept the fee, the next time you access your phone's media player, this channel will appear in the My Channels section of your Channel Listings.

Multimedia FAQs

1. **Will I know if I'm receiving an incoming call while I'm viewing or listening to an audio clip?**
   No. All incoming calls will roll into voicemail while you are playing a clip. If the caller leaves a voicemail, the voicemail icon will appear on the screen.
2. **How long are the clips? Will I know the estimated time it will take to play the clip prior to accessing it?**
   Once you have selected a channel, you will see a listing of the available clips, with the clip's length appearing after the clip's title. In general, a clip's duration will depend on the story or content being provided, and can be fairly short or as long as a few minutes.
3. **Can I access a multimedia clip wherever I am, as long as I have my phone?**
   As long as you are on the network available to you, you will have access to the audio and video clips.

Note:	Multimedia Service does not work while roaming off of the network available to you or where service is unavailable.

4. **Are the videos that I'm viewing "live" videos?**
   It depends on the content provider. Some of the channels available through Sprint TV stream live content. Others provide media on demand with video and audio clips that are refreshed throughout the day, but that are not "live."
5. **After purchasing access to an Available Channel for a monthly fee, do I receive any confirmation? That is, how do I know it has been purchased?**
   The next time you access your media player's Channel Listings, the purchased channel title and corresponding number will appear in the My Channels section.
6. **Why are some channels already preloaded into the My Channels section?**

Some channels, such as Previews, are offered free of charge as a customer courtesy. These channels automatically appear in the My Channels section of your Channel Listings.

7. **If I don't subscribe to Sprint PCS Vision Plan, am I still able to view the multimedia clips?**
   No.
8. **How can I easily access a channel without having to scroll through all the channels in my Channel Listings?**
   Each channel will have a number to the left of it. You can simply press this number to quickly access the clips located within that channel.

Tip:	When entering the specific channel number, channels 01 - 09 do not require you to enter a "0." For example, to access channel "07," just press the "7" key.

9. **What does it mean when the video pauses and I see the word "loading" at the bottom of the screen?**
   This happens when the media player is in the process of loading the data necessary to play the clip. It typically occurs when there is heavy traffic on the network.
10. **How can I cancel service if I decide I don't want it?**
    To cancel your Multimedia Service, contact Qwest.
11. **If I place my stereo headphones on and insert them into the phone's headset jack, can I close the phone while I am playing an audio (or video) clip without interrupting the clip?**
    Yes. When you insert your stereo headset into the phone's headset jack, the phone automatically goes into "headset mode," allowing you to close the phone and continue playing the clip. (Likewise, if your phone is in "headset mode," a phone call will not become disconnected by closing the phone.)

12. **Can I surf to a different channel while I am playing a clip?**
Yes; while you are playing a clip, you can use the up and down navigation buttons to surf to a different channel. A small pop-up screen will appear that tells you which channel you are watching as well as other channels you have access to. Use the navigation buttons to scroll through the different channels. Once you find a channel that you want to watch, scroll to it and press (or simply wait approximately three seconds) and the channel will begin loading.

Using Bluetooth Wireless Technology

In This Section

- **Turning Bluetooth On and Off**
- **Using the Bluetooth Settings Menu**
- **Bluetooth Profiles**
- **Pairing Bluetooth Devices**

Your phone features built-in Bluetooth wireless technology, allowing you to share information more easily than ever before. Bluetooth is a short-range communications technology that allows you to connect wirelessly to a number of Bluetooth devices, such as headsets, hands-free car kits, and Bluetooth-enabled handhelds, PCs, printers, and wireless phones. The Bluetooth communication range is usually up to approximately 10 meters (30 feet).

This section details how to set up and make the most of your phone's Bluetooth capabilities.

Turning Bluetooth On and Off

By default, your device's Bluetooth functionality is turned off. Turning Bluetooth on makes your device "discoverable" by other in-range Bluetooth devices.

To turn Bluetooth on:

1. Select **Menu** > **Settings** > **Bluetooth**> **Enable**.
2. Press the navigation key up or down to select **On** and press to enable Bluetooth.

To turn Bluetooth off:

1. Select **Menu** > **Settings** > **Bluetooth**> **Enable**.
2. Press the navigation key up or down to select **Off** and press to disable Bluetooth.

Bluetooth Status Indicators

The following icons show your Bluetooth connection status at a glance:

- – Bluetooth is active.
- – Bluetooth is connected to a device.

Using the Bluetooth Settings Menu

The **Bluetooth Settings** menu allows you to set up many of the characteristics of your phone's Bluetooth service, including:

- Entering or changing the name your phone uses for Bluetooth communication.
- Setting your phone's visibility (or "discoverability") for other Bluetooth devices.
- Displaying your phone's Bluetooth address.

To access the Bluetooth Settings menu:

1. Select **Menu > Settings > Bluetooth**.
2. Use the navigation key to select **Visibility**, **Device Name**, or **Device Info** and press .

Bluetooth Settings: My Bluetooth Name

The My Bluetooth Name section of the Bluetooth Settings menu allows you to select a Bluetooth name for your phone. Your phone's Bluetooth name will appear to other in-range Bluetooth devices, depending on your visibility settings.

To set a Bluetooth name for your phone:

1. Select **Menu > Settings > Bluetooth > Device Name**.
2. Press and hold to clear the current name.
3. Use your keypad to enter a new name and press to save and exit.

Bluetooth Settings: Visibility

The Visibility section of the Bluetooth Settings menu allows you to manage your availability to other Bluetooth devices.

To configure your phone's visibility (discoverability) to other Bluetooth devices:

1. Select **Menu > Settings > Bluetooth > Visibility**.
2. Select your desired visibility setting and press :
   - **Always Visible** to allow other Bluetooth devices to detect and identify your phone.
   - **Visible for 3 min** to allow other devices three minutes to detect your handset before changing your status to hidden.
   - **Hidden** to prevent other Bluetooth devices from detecting and identifying your phone.

Note:	Any changes you make to your Bluetooth settings will be saved when you exit the Bluetooth Settings menu. Any changes to the settings will be applied to all devices in the same category.

Bluetooth Settings: My Bluetooth Address

To display your phone's Bluetooth address:

- Select **Menu > Settings > Bluetooth > Device Info.**

Bluetooth Profiles

All of the Bluetooth settings you configure are stored in your phone's Bluetooth user profile. Different profiles can be used for specific Bluetooth functions.

- **Headset Profile** – Bluetooth technology connects the phone to a wireless Bluetooth-enabled headset. When an incoming call is received, the ringer can be heard through the headset instead of the handset. The call can then be received by pushing a button. While using the handset, you can use the headset instead of the phone by pushing a button on the headset, the same as inserting a jack into the phone. Increase or decrease the volume by using the volume key on the side of the handset.
- **Hands-Free Profile** –Bluetooth technology connects the phone to a wireless Bluetooth-enabled car kit. Calls can be received by pressing a button on the headset or device. For dialing, four functions are supported: recent call dial, voice dial, speed dial, and number dial. Increase or decrease the volume by using the volume key on the side of the handset.
- **DUN: Dial-Up Network Profile** – Bluetooth technology functions as a wireless data cable, connecting a PC or PDA to a network through your handset.
- **BPP: Basic Printing Profile** – Bluetooth technology functions as a PictBridge printing connection to a printer from your handset.
- **OPP: Object Push Profile** – is based on the Generic Object Exchange (OBEX) profile which uses predefined object formats. The object formats are vcard, vcal, vmsg and vnote.

Pairing Bluetooth Devices

Paired Devices

The Bluetooth pairing process allows you to establish trusted connections between your phone and another Bluetooth device. When devices are paired, a passkey is shared between devices, allowing for fast, secure connections while bypassing the discovery and authentication process.

For a successful pairing to occur, make sure that the handset is in idle mode prior to performing a pairing operation. This will insure that the device is located properly and a valid connection will be made.

To pair your phone with another Bluetooth device:

1. Select **Menu > Tools> Bluetooth > Add New > Search**. (Your phone will display a list of discovered in-range Bluetooth devices.)
2. Select the device you wish to pair with and press .
3. Enter the passkey and press .
4. Highlight the device and press for **Connect**. (**Connection Successful** will be displayed if the device is connected properly.)

Waiting for Pairing

If you are going to be using a Dial-Up Network (DUN) profile to pair with a PC or PDA, you will need to allow the other device to initiate pairing with your phone.

To allow your phone to be paired with another Bluetooth device:

1. Select **Menu > Tools> Bluetooth > Add New > Wait for request**.
2. Select **Always Visibile** or **Visble for 3min** and press .
3. Follow the onscreen prompts to enter your passkey and press .

Qwest® Service Features

Qwest

Qwest® Service Features: The Basics

In This Section

- Using Voicemail
- Using SMS Text Messaging
- Using Caller ID
- Responding to Call Waiting
- Making a Three-Way Call
- Using Call Forwarding

Now that you've mastered your phone's fundamentals, it's time to explore the calling features that enhance your wireless service. This section outlines your basic Qwest Service features.

Using Voicemail

Setting Up Your Voicemail

All unanswered calls to your phone are automatically transferred to your voicemail, even if your phone is in use or turned off. Therefore, you will want to set up your voicemail and personal greeting as soon as your phone is activated.

To set up your voicemail:

1. Press and hold .
2. Follow the system prompts to:
   - Create your passcode.
   - Record your name announcement.
   - Record your greeting.
   - Choose whether or not to activate One-Touch Message Access (a feature that lets you access messages simply by pressing and holding , bypassing the need for you to enter your passcode).

Note:	**Voicemail Passcode** If you are concerned about unauthorized access to your voicemail account, Qwest recommends you enable your voicemail passcode.

Voicemail Notification

There are several ways your phone alerts you to a new message:

- By displaying a message on the screen.
- By sounding the assigned ringer type.
- By the LED blinking red.

New Voicemail Message Alerts

When you receive a new voice message, your phone alerts you and prompts you to call your voicemail.

To call your voicemail:

- Press and hold .

To display your Missed Log:

- Press the navigation key up.

Note:	When you are roaming off the network available to you, you may not receive notification of new voicemail messages. It is recommended that you periodically check your voicemail by dialing 1 + area code + your wireless phone number. When your voicemail answers, press (*) and enter your passcode. You will be charged roaming rates when accessing voicemail while roaming off the network available to you.
	Your phone accepts messages even when it is turned off. However, you are notified of new messages only when your phone is turned on and you are in a network service area.

Retrieving Your Voicemail Messages

You can review your messages directly from your phone or from any other touch-tone phone. To dial from your phone, you can either speed dial your voicemail or use the menu keys.

Using One-Touch Message Access

- Press and hold . (Your phone will dial your voicemail box.)

Using the Menu Keys on Your Phone to Access Your Messages

1. Select **Menu** > **Messaging** > **Voicemail**. > **Call Voicemail**.
2. Press to listen to your messages.

Note:	You are charged for airtime minutes when you are accessing your voicemail from your phone.

Using a Phone Other Than Your Phone to Access Messages

1. Dial your phone number.
2. When your voicemail answers, press .
3. Enter your passcode.

Tip:	When you call into voicemail, you first hear the header information (date, time, and sender information) for the message. To skip directly to the message, press **4** during the header.

Voicemail Button Guide

Here's a quick guide to your keypad functions while listening to voicemail messages. For further details and menu options, see "Voicemail Menu Key" on page 173.

Voicemail Options

Your phone offers several options for organizing and accessing your voicemail.

Using Expert Mode

Using the Expert Mode setting for your personal voicemail box helps you navigate through the voicemail system more quickly by shortening the voice prompts you hear at each level.

To turn Expert Mode on or off:

1. Press and hold 1 to access your voicemail. (If your voicemail box contains any new or saved messages, press * to access the main voicemail menu.)
2. Press 3 to change your Personal Options, following the system prompts.

3. Press 4 GHI for Expert Mode.
4. Press 1 to turn Expert Mode on or off.

Setting Up Group Distribution Lists

Create up to 20 separate group lists, each with up to 20 customers.

1. Press and hold 1 to access your voicemail. (If your voicemail box contains any new or saved messages, press * Shift to access the main voicemail menu.)
2. Press 3 DEF to change your Personal Options, following the system prompts.
3. Press 2 ABC for Administrative Options.
4. Press 5 JKL for Group Distribution Lists.
5. Follow the voice prompts to create, edit, rename, or delete group lists.

Callback

Return a call after listening to a message without disconnecting from voicemail.

- Press 8 TUV after listening to a message. (Once the call is complete, you're returned to the voicemail main menu.)

Voicemail-to-Voicemail Message

Record and send a voice message to other Sprint PCS Voicemail users.

1. From the main voicemail menu, press 2 ABC to send a message.
2. Follow the voice prompts to enter the phone number.
3. Follow the voice prompts to record and send your voice message.

Voicemail-to-Voicemail Message Reply

Reply to a voice message received from any other Sprint PCS Voicemail user.

1. After listening to a voice message, press 2 ABC.
2. Follow the voice prompts to record and send your reply.

Voicemail-to-Voicemail Message Forwarding

Forward a voice message, except those marked “Private,” to other Qwest voicemail users.

1. After listening to a message, press and then .
2. Follow the voice prompts to enter the phone number.
3. Follow the voice prompts to record your introduction and forward the voice message.

Voicemail-to-Voicemail Receipt Request

Receive confirmation that your voice message has been listened to when you send, forward, or reply to other users.

1. After you have recorded a message, press 1 to indicate you are satisfied with the message you recorded.
2. Press 4 to mark receipt requested.
3. Press 1 to send your voicemail message.

Continue Recording

When leaving a voice message, you can choose to continue recording even after you've stopped.

- Before pressing 1 to indicate that you are satisfied with the message you recorded, press 4 to continue recording.

Extended Absence Greeting

When your phone is turned off or you are off the network available to you for an extended period, this greeting can be played instead of your normal personal greeting.

1. From the main voicemail menu, press 3 for Personal Options.
2. Press 3 for greetings.
3. Press 3 to record an Extended Absence Greeting.

Clearing the Message Icon

Your phone may temporarily continue to display the message icon after you have checked your voice and text messages.

To clear the icon from the display screen:

1. Select **Menu** > **Messaging** > **Voicemail** > **Clear Envelope**.
2. Select **Yes** or **No** and press OK.

Voicemail Menu Key

Following the prompts on the voicemail system, you can use your keypad to navigate through the voicemail menu. The following list outlines your phone's voicemail menu structure.

Listen

-
  Envelope Information
-
  Reply
-
  Advance 8 Seconds
-
  Replay
-
  Rewind
-
  Forward Message
-
  Erase
-
  Callback
-
  Save
-
  Options

Send a Message

Personal Options

-
  Notification Options
  -
    Phone Notification
  -
    Numeric Paging to a Phone
  -
    Return to Personal Options Menu
-
  Administrative Options
  -
    Skip Passcode

- 2 Autoplay
- 3 Message Date & Time On/Off
- 4 Change Passcode
- 5 Group Distribution List
- 6 Return to Personal Options Menu

3 Greetings

- 1 Personal Greetings
- 2 Name Announcement
- 3 Extended Absence Greeting
- * Return to Personal Options Menu

4 Expert Mode (On/Off)

9 Place a Call

* Disconnect

Using SMS Text Messaging

With SMS Text Messaging, you can use other people's wireless phone numbers to send instant text messages from your phone to their messaging-ready phones – and they can send messages to you. When you receive a new message, it will automatically be displayed on your phone's screen.

In addition, SMS Text Messaging includes a variety of preset messages, such as "I'm running late, I'm on my way," that make composing messages fast and easy. You can also customize your own preset messages (up to 160 characters) from your phone.

Composing SMS Text Messages

To compose an SMS Text message:

1. Select **Menu** > **Messaging** > **Send Message** > **Text** and select the entry method you prefer.
2. Select **Contacts**, **Mobile #**, or **Email** and press .
3. Enter the number, or email address, or select the contact and select **Next** ( ). (You may include up to ten recipients per message.)
4. Compose a message using one of the following methods:
   - To type a message, use your keypad to enter your message. Use to select a character input mode.
   - To use a preset message, recent message, or an emoticon, select **Options** ( ) and select **Preset Msg**, **Recent Msg**, or **Emoticons**. Press the number on the keypad that corresponds to the number next to the message or emoticon.
5. Select **Next** .
6. Review your message and press **Send** ( ). You may also select the following additional messaging options by pressing **Options** ( ):
   - **Edit** to edit the existing message before sending.
   - **Priority** to set the message priority level [**Normal** or **Urgent**].
   - **Call Back #** to set the callback number.
   - **Save to Drafts** to save the message without sending.

Accessing SMS Text Messages

To read an SMS Text message:

- When you receive a text message, it will automatically appear on your phone's main display screen. Use your navigation key to scroll down and view the entire message.

To reply to an SMS Text message:

1. While the message is open, select **Reply** ( ).
2. Compose your reply or use the preset messages or icons.
   - To type a message, use your keypad to enter your message. Use to select a character input mode.
   - To use a preset message or an emoticon, select **Options** ( ) and select **Preset Msg**, **Recent Msg**, or **Emoticons**. Press the number on the keypad that corresponds to the number next to the message or emoticon.
3. Select **Next** ( ).
4. Review your message and press **Send** ( ). You may also select the following additional messaging options by pressing **Options** ( ):
   - **Edit** to edit the existing message before sending.
   - **Priority** to set the message priority level [**Normal** or **Urgent**].
   - **Call Back #** to set the callback number.
   - **Save to Drafts** to save the message without sending.

Using Preset Messages

Preset messages make sending text messages to your friends, family, and coworkers easier than ever.

To add and/or edit preset messages:

1. Select **Menu** > **Messaging** > **Settings** > **General** > **Preset Messages**.
2. Select **Options** ( ) and press **Add New**.

   – or –

   Highlight a message you wish to edit and select **Options** ( ) and press **Erase** or select **Edit** ( ).
3. Enter your new message or changes and press . (See “Entering Text” on page 39.)

Using Caller ID

Caller ID allows people to identify a caller before answering the phone by displaying the number of the incoming call. If you do not want your number displayed when you make a call, just follow these easy steps.

To block your phone number from being displayed for a specific outgoing call:

1. Press .
2. Enter the number you want to call.
3. Press .

To permanently block your number, call Qwest Wireless™ Repair at 1-877-0611

Responding to Call Waiting

When you're on a call, Call Waiting alerts you to incoming calls by sounding two beeps. Your phone's screen informs you that another call is coming in and displays the caller's phone number (if it is available and you are in digital mode).

To respond to an incoming call while you're on a call:

- Press . (This puts the first caller on hold and answers the second call.)

To switch back to the first caller:

- Press again.

Tip:	For those calls where you don't want to be interrupted, you can temporarily disable Call Waiting by pressing ***70** before placing your call. Call Waiting is automatically reactivated once you end the call.

Making a Three-Way Call

With Three-Way Calling, you can talk to two people at the same time. When using this feature, the normal airtime rates will be charged for each of the two calls.

To make a Three-Way Call:

1. Enter a number you wish to call and press .
2. Once you have established the connection, enter the second number you wish to call and press . (This puts the first caller on hold and dials the second number.)
3. When you're connected to the second party, press again to begin your three-way call.

If one of the people you called hangs up during your call, you and the remaining caller stay connected. If you initiated the call and are the first to hang up, all three callers are disconnected.

Note:	Call Waiting and Three-Way Calling are not available while roaming off the network available to you.

Using Call Forwarding

Call Forwarding lets you forward all your incoming calls to another phone number – even when your phone is turned off. You can continue to make calls from your phone when Call Forwarding is activated.

To activate Call Forwarding:

1. Press .
2. Enter the area code and phone number to which your future calls should be forwarded.
3. Press . (You will hear a tone to confirm the activation of Call Forwarding.)

To deactivate Call Forwarding:

1. Press .
2. Press . (You will hear a tone to confirm the deactivation.)

Note:	You are charged a higher rate for calls you have forwarded.

Sprint PCS Vision

In This Section

- **Sprint PCS Vision Applications**
- **Getting Started With Sprint PCS Vision**
- **Accessing Messaging**
- **Downloading Premium Services Content**
- **Exploring the Web**
- **Sprint PCS Vision FAQs**

Sprint PCS Vision offers easy and amazing data services you will really use. These features – including messaging, games, downloadable ringers and screen savers, and portable Web access – let you have fun, stay in touch, and stay informed no matter where you go on the network available to you.

This section introduces these advanced services and walks you through the necessary steps to start taking advantage of Sprint PCS Vision Services.

Sprint PCS Vision Applications

Here is a brief list of the applications available through your phone.

Sprint PCS Picture Mail – Instantly shoot, share, and print sharp, high-resolution digital pictures, and take and send short video clips with your phone.

Messaging – Send and receive emails and chat on your Sprint Power Vision Phone.

Music – Stream music to the Media Player in your phone.

Games – Play exciting games with full-color graphics, sound, and vibration.

Ringers – Personalize your phone by downloading and assigning different ringers to numbers in your Contacts.

Screen Savers – Download unique images to use as screen savers – or make it easy to tell who's calling by assigning specific images to numbers in your Contacts.

Web – Experience full-color graphic versions of popular Web sites from your phone.

Getting Started With Sprint PCS Vision

With your SPH-a920 by Samsung and wireless service from Qwest, you are ready to start enjoying he advantages of Sprint PCS Vision. This section will help you learn the basics of using your Sprint PCS Vision services, including managing your user name, launching a Vision connection, and navigating the Web with your phone.

Your User Name

When you buy a Sprint Power Vision Phone and sign up for service, you're automatically assigned a user name, which is typically based on your name and a number, followed by "@qwest.sprint.com." (For example, if your phone number is 555-123-4567, your user name will be 5551234567@qwest.sprint.com.)

When you use Sprint PCS Vision services, your user name is submitted to identify you to the network available to you. The user name is also useful as an address for Sprint PCS Mail, as a way to personalize Web services, and as an online virtual identity.

Your user name will be automatically programmed into your phone. You don't have to enter it.

Finding Your User Name

If you aren't sure what your user name is, you can easily find it on your phone.

To find your User Name:

- From standby mode, go to **Menu** > **Settings** > **Phone Info** > **Phone Number**.

Launching a Sprint PCS Vision Connection

To launch a Sprint PCS Vision connection:

- Select **Menu** > **Web**. (Your Sprint PCS Vision connection will open and the Sprint PCS Vision home page will be displayed.)

The Sprint PCS Vision Home Page

Note:	If Net Guard is enabled and displayed (see page 185), select Connect or Always Connect and press **OK** to continue and launch the Web.

While connecting, the following will appear on the screen: **Vision Connecting...**.

If you had a previous Sprint PCS Vision connection, the last page you visited may display when you launch your browser. When this occurs, you may not see the “Connecting...” message when you launch the session. Though the browser is open, you are not currently in an active data session — that is, no data is being sent or received. As soon as you navigate to another page, the active session will launch and you will see the “Connecting...” message.

Net Guard

When you first connect to the Web, the Net Guard will appear to confirm that you want to connect. This feature helps you avoid accidental connections. You can disable the Net Guard in the future by selecting **Always Auto-Connect** when the Net Guard is displayed.

To change your Net Guard settings:

- Select **Menu** >**Settings** > **Power Vision** > **Net Guard**.
  - **On** to activate the Net Guard.
  - **Off** to deactivate the Net Guard.

Note:	When enabled, the Net Guard appears only once per session. The Net Guard does not appear if the phone is merely reconnecting due to a time-out.

Sprint PCS Vision Connection Status and Indicators

Your phone's display lets you know the current status of your Sprint PCS Vision connection through indicators which appear at the top of the screen. The following symbols are used:

Your Sprint PCS Vision connection is active (data is being transferred); the transmit/receive symbol will blink to indicate data transmission. Incoming voice calls go directly to voicemail; outgoing voice calls can be made, but the Sprint PCS Vision connection will terminate.

Your Sprint PCS Vision connection is dormant (no data is being sent or received). Though not currently active, when dormant the phone can restart an active connection quickly; voice calls can be made and received.

Your phone is not currently able to access Sprint PCS Vision service features.

Your phone is connected to a high-speed Sprint Power Vision connection.

A high-speed Sprint Power Vision connection is available.

The high-speed Sprint Power Vision connection is dormant.

Your high-speed Sprint Power Vision connection is active.

If no indicator appears, your phone does not have a current Sprint PCS Vision connection. To launch a connection, see “Launching a Sprint PCS Vision Connection” on page 184.

Navigating the Web

Navigating through menus and Web sites during a Sprint PCS Vision session is easy once you've learned a few basics. Here are some tips for getting around:

Softkeys

During a Sprint PCS Vision session, the bottom line of your phone's display contains one or more softkeys. These keys are shortcut controls for navigating around the Web, and they correspond to the softkey buttons directly below the phone's display screen.

Tip:	Depending on which Web sites you visit, the labels on the softkeys may change to indicate their function.

To use softkeys:

- Press the desired softkey button. (If an additional pop-up menu appears when you press the softkey button, select the menu items using your keypad [if they're numbered] or by highlighting an option and pressing .)

Scrolling

As with other parts of your phone's menu, you'll have to scroll up and down to see everything on some Web sites.

To scroll line by line through Web sites:

- Press the navigation key up and down.

To scroll page by page through Web sites:

- Press the volume buttons on the side of the phone.

Selecting

Once you've learned how to use softkeys and scroll, you can start navigating the Web.

To select onscreen items:

- Use the navigation key to highlight the desired item, then press the desired softkey button (or press).

Tip:	You'll find that the left softkey is used primarily for selecting items. This softkey is often labeled "OK." If the items on a page are numbered, you can use your keypad (number keys) to select an item. (The tenth item in a numbered list may be selected by pressing the 0 key on your phone's keypad, even though the number 0 doesn't appear on the screen.)

Links, which appear as underlined text, allow you to jump to Web pages, select special functions, or even place phone calls.

To select links:

- Highlight the link and press the appropriate softkey.

Going Back

To go back one page:

- Press the key on your phone.

Note:	The **BACK** key is also used for deleting text (like a BACKSPACE key) when you are entering text.

Going Home

To return to the Sprint PCS Vision home page from any other Web page:

- Press and hold .

  – or –

  Select **Menu** > **Home**.

Accessing Messaging

Now you can send and receive emails and text messages and participate in Web-based chatrooms right from your phone. Messaging allows you to stay connected to friends, family, and co-workers 24 hours a day anywhere on the network available to you.

Message Types

There are many types of text messaging available on your phone. These include SMS Text Messaging, Instant Messaging, and Email.

(Voicemail provides voicemail-to-mailbox messaging. For information on using your phone's voicemail feature, see "Using Voicemail" on page 166.)

Accessing Email Providers

With Sprint PCS Vision, you can use popular email services such as AOL® Mail, Yahoo!® Mail, MSN® Hotmail, and EarthLink® to keep in touch, even while you're on the go.

To access email providers from your phone:

1. From the Sprint PCS Vision home page, select **Messaging > Email**.
2. Select an email provider, such as **AOL Mail**, **MSN Hotmail**, **Yahoo! Mail**, or **Earthlink**.
3. Use your keypad to enter the required sign-in information for the selected provider, such as user name, email address, and/or password, and select **OK.** (Your mailbox for the selected provider will be displayed.)

Note:	The information required for sign in will vary depending on the email provider you are accessing.

4. Follow the onscreen instructions to read, reply to, compose, send, and manage your email account.

Accessing Instant Messaging

Sprint PCS Vision also provides you with access to popular instant messaging (IM) clients, including AOL® Instant Messenger™, MSN® Messenger, and Yahoo!® Messenger.

To access instant messaging clients from your phone:

1. From the Sprint PCS Vision home page, select **Messaging** > **Instant Messaging**.
2. Select an IM provider, such as **AOL Instant Messenger**, **MSN Messenger**, or **Yahoo! Messenger**.
3. Use your keypad to enter the required sign-in information for the selected provider, such as user name and/or password, and select **OK**. (Your IM screen for the selected provider will be displayed.)

Note:	The information required for sign-in will vary depending on the instant messaging provider you are using.

4. Follow the onscreen instructions to read, reply to, compose, send, and manage messages in your IM account.

Downloading Premium Services Content

With Sprint PCS Vision, you have access to a dynamic variety of Premium Service content, such as downloadable Games, Ringers, Screen Savers, and other applications. (Additional charges may apply.) The basic steps required to access and download Premium Service content are outlined below.

Accessing the Download Menus

To access the Sprint PCS Vision download menus:

1. Select **Menu** > **My Content**.
2. Select the type of file you wish to download (**Games**, **Ringers**, **Screen Savers**, **Applications**, **IM & Email**, or **Call Tones**) and press .
3. Select **Get New** and press .

To access the Sprint PCS Vision download menus from the Web browser:

1. From the Sprint PCS Vision home page, select **Downloads**.
2. Select **Ringers**, **Screen Savers**, or **Applications** to go to the corresponding download menu. (For more information on navigating the Web, see “Navigating the Web” on page 187.)

Selecting an Item to Download

You can search for available items to download in a number of ways:

- **Featured** displays a rotating selection of featured items.
- **Categories** allows you to narrow your search to a general category, such as Movie/TV Themes for Ringers or College Logos for Screen Savers. (There may be several pages of available content in a list. Select **Next 9** to view additional items.)
- **Search** allows you to use your keypad to enter search criteria to locate an item. You may enter an entire word or title or perform a partial-word search. (For example, entering "goo" returns "Good Ol' Boy," "The Good, the Bad, and the Ugly," and "Goofy - Club.")

Downloading an Item

Once you've selected an item you wish to download, highlight it and press or press **OK** ( ). You will see a summary page for the item including its title, the vendor, the download detail, the file size, and the cost. Links allow you to view the **License Details** page, which outlines the price, license type, and length of license for the download, and the **Terms of Use** page, which details the Premium Services Terms of Use and your responsibility for payment.

To download a selected item:

1. From the information page, select **Buy**. (The item will download automatically. When the **New Download** screen appears, the item has been successfully downloaded to your phone.)

Note:	If you have not previously purchased an item, you will be prompted to create your purchasing profile.

2. Select an option to continue:
   - Select **Use** ( ) to assign the downloaded item (or to start, in the case of a game or application). Your Sprint PCS Vision session will end and you will be redirected to the appropriate phone menu screen.
   - Select **Shop** ( ) to browse for other items to download.
   - Press to quit the browser and return to standby mode.

Exploring the Web

With Web access, you can browse full-color graphic versions of your favorite Web sites, making it easier than ever to stay informed while on the go. Follow sports scores and breaking news and weather and shop on your phone anywhere on the network available to you.

In addition to the features already covered in this section, the Sprint PCS Vision home page offers access to these colorful, graphically rich Web categories, including **News, Weather, Entertainment, Sports, Finance, Travel, Shopping, Tools,** and **Business Links**, as well as useful management options including **My Account** and **Search**. Many sites are available under more than one menu – choose the one that's most convenient for you.

Using the Browser Menu

Navigating the Web from your phone using the Sprint PCS Vision home page is easy once you get the hang of it. For details on how to navigate the Web, select menu items, and more, see “Navigating the Web” on page 187.

Although the Sprint PCS Vision home page offers a broad and convenient array of sites and services for you to browse, not all sites are represented, and certain functions, such as going directly to specific Web sites, are not available. For these and other functions, you will need to use the browser menu. The browser menu offers additional functionality to expand your use of the Web on your phone.

Opening the Browser Menu

The browser menu may be opened anytime you have an active Sprint PCS Vision session, from any page you are viewing.

To open the browser menu:

- Press the right softkey. (The browser menu will be displayed in a drop-down list.)

Options available under the browser menu include:

- **Home.** Returns the browser to the Sprint PCS Vision home page.
- **Forward.** Returns you to a previously viewed page (after having used the BACK key).
- **Mark this Page.** Allows you to bookmark the current site.
- **View Bookmarks.** Allows you to access bookmarked sites, and manage your bookmarks.
- **Search.** Launches a Google search.
- **Send page to....** Allows you to send the current page as a text message.
- **Go to URL.** Allows you to navigate directly to a Web site by entering its URL (Web site address).
- **History.** Keeps a list of links to your most recently visited sites. To navigate to a site, highlight it and press OK, then select **Connect**.
- **Refresh this page.** Reloads the current Web page.
- **More.** Displays additional options:
  - **Show URL.** Displays the URL (Web site address) of the site you're currently viewing.
  - **Restart Browser.** Refreshes the current browser session.
  - **About Browser.** Displays technical information about the browser, its version, and the encryption version, and provides links to Certificate Information for the various components.
  - **Preferences.** Displays all the preferences available for the browser.

Creating a Bookmark

Bookmarks allow you to store the address of your favorite Web sites for easy access at a later time.

To create a bookmark:

1. Go to the Web page you want to mark.
2. Press the right softkey to open the browser menu.
3. Select **Mark this Page** and press OK to save the bookmark.
4. Press OK to exit the pop-up screen.

Note:	Bookmarking a page does not store the page's contents, just its address. Some pages cannot be bookmarked. Whether a particular Web page may be marked is controlled by its creator.

Accessing a Bookmark

To access a bookmark:

1. Press the right softkey to open the browser menu.
2. Select **View Bookmarks**.
3. Scroll to highlight the bookmark you'd like to access and press to go to the Web site (or press the number corresponding to the bookmark you wish to access).

Deleting a Bookmark

To delete a bookmark:

1. Press the right softkey to open the browser menu.
2. Select **View Bookmarks**.
3. Scroll to highlight the bookmark you'd like to delete and press **Options** ( ).
4. Select **Delete** and press .
5. Select **OK** ( ) to confirm and remove the bookmark.
6. Press to exit the pop-up screen.

Going to a Specific Web Site

To go to a particular Web site by entering a URL (Web site address):

1. Press the right softkey to open the browser menu.
2. Select **Go to URL**.
3. Select the **URL** field and press .
4. Use your keypad to enter the URL of the Web site you wish to go to and press .

Note:	Not all Web sites are viewable on your phone.

Reloading a Web Page

To reload (refresh) a Web page:

1. Press the right softkey to open the browser menu.
2. Select **Refresh this Page**. (The browser will reload the current Web page.)

Restarting the Web Browser

If the Web browser appears to be malfunctioning or stops responding, you can usually fix the problem by simply restarting the browser.

To restart the Web browser:

1. Press the right softkey to open the browser menu.
2. Select **More** > **Restart Browser**.

Sprint PCS Vision FAQs

How will I know when my phone is ready for Sprint PCS Vision service?

Your user name (for example, **[phonenumber]@qwest.sprint.com**) will be displayed in the **Phone Info.** listing in your phone's **Settings** menu.

How do I sign in for the first time?

You are automatically signed in to access Sprint PCS Vision services when you turn on your phone.

How do I know when my phone is connected to Sprint PCS Vision services?

Your phone automatically connects when Sprint PCS Vision service is used or an incoming message arrives. Your phone will also display the indicator. When you enter an area in which Sprint Power Vision service is available, you will see the icon.

Can I make calls and use Sprint PCS Vision services at the same time?

You cannot use voice and Sprint PCS Vision services simultaneously. If you receive a call while Sprint PCS Vision service is active, the call will be forwarded to voicemail. You can place an outgoing call anytime, but it will interrupt any in-progress Sprint PCS Vision session.

When is my data connection active?

Your connection is active when data is being transferred. Outgoing calls are allowed; incoming calls go directly to voicemail. When active, the or indicator flashes on your phone's display screen.

When is my data connection dormant?

If no data is received for ten seconds, the connection goes dormant. When the connection is dormant, voice calls are allowed. (The connection may become active again quickly.) If no data is received for an extended period of time, the connection will terminate.

Can I sign out of data services?

You can sign out without turning off your phone; however, you will not be able to browse the Web or use other
Sprint PCS Vision services. While signed out, you can still place or receive phone calls, check voicemail, and use other voice services. You may sign in again at any time. To sign out, go to **Settings** > **Power Vision** > **Disable Vision** in your phone's menu.

Sprint Power Vision

In This Section

- **Getting to Know Sprint Power Vision**
- **Exploring the Sprint Music Store**
- **Personalizing Your Service With On Demand**

With Sprint Power Vision enjoy the next generation wireless data experience. Sprint Power Vision offers an enhanced, always-on experience, including rich, clear video and audio clips (up to five minutes in length), live interactive 3-D games, and Broadband-like download speeds. In addition, you can experience all the latest messaging, imaging and browsing enhancements currently available to Sprint PCS Vision users.

Features such as the Sprint Music Store℠ and On Demand personalized data services make Sprint Power Vision your key to total connectivity. This section introduces these advanced high-speed services and walks you through the necessary steps to start taking advantage of Sprint Power Vision. For an updated listing of the latest products and services (which are subject to change) and for more information, visit us online at www.qwestwireless.com.

Getting to Know Sprint Power Vision

Sprint Power Vision combines unmatched visual and sound clarity with Broadband-like speeds on your wireless phone. Utilizing the fastest commercially available wireless network technology (1xEV-DO) and leveraging continued investment in handset and application development, Sprint Power Vision offers the ultimate in wireless entertainment, real imaging solutions, instant communication, and a personalized information experience at Broadband-like speeds. Your SPH-a920 by Samsung is equipped with the latest in multimedia, imaging and processing technology, and offers exclusive services not available on current Sprint PCS Vision Phones, such as access to the Sprint Music Store and On Demand.

Note:	The SPH-a920's data services work anywhere on the network available to you. These services will perform at enhanced speeds and with improved quality in areas with high-speed data coverage. Go to **www.qwestwireless.com** or see our coverage map brochure for coverage details and more information.

Enabling Sprint Power Vision

Since Sprint Power Vision is an enhancement to your phone's Sprint PCS Vision capabilities, you don't need to take any extra action to make Sprint Power Vision available. As long as your phone's Sprint PCS Vision setting is enabled (see “Enabling and Disabling Sprint PCS Vision Services” on page 72), your phone is ready to access Sprint Power Vision services where available.

When your phone has a Sprint Power Vision connection, the status indicator ( ) will be displayed on the screen. (For details, see “Sprint PCS Vision Connection Status and Indicators” on page 186)

Exploring the Sprint Music Store

Your Sprint Power Vision service allows you to access the Sprint Music Store, an online music distribution site that lets you purchase and download digital music files to play on your Sprint Power Vision Phone.

Accessing the Sprint Music Store

You can access the Sprint Music Store right from your phone's main menu, anywhere on the network available to you. When you enter the store for the first time, you will be prompted to set up your user identification and password.

To access the Sprint Music Store:

1. Select **Menu > Music**.
2. Follow the onscreen instructions to establish your user ID and password.

Tip:	Your User ID for the Sprint Music Store is your ten-digit wireless phone number. The password may be any four-digit number. The recommended password is the last four digits of your Social Security number.

3. Use your keypad and navigation key to explore the store.

Purchasing and Downloading Music

Now that you're in the store, you can shop for songs to purchase and download to your phone's TransFLASH card.

To find and download music files from the Sprint Music Store:

1. From the Sprint Music Store opening page, select an option to browse the store:
   - **Featured Music** offers a revolving selection of highlighted songs and artists.
   - **Categories** allows you to choose from categories such as What's Hot, New Releases, and specific musical genres.
   - **Search** gives you the option of searching for specific songs or artists. Just use your keypad to enter your search criteria in the available field.
2. Highlight the song you want and press . (The song information screen will be displayed.)
3. Select an option and press :
   - **Preview** to play an audio clip of the selected song.
   - **Buy Song** to purchase the song and download it to your phone's TransFLASH card.
     - When you select **Buy Song**, the file will automatically download to your phone's TransFLASH card. (If there is no TransFLASH card installed or if there is not enough free memory space on the card, you will see an alert.)
     - Once the song has been downloaded to your TransFLASH card, you will see options allowing you to listen to the song, add it to a playlist, or continue shopping.

Backing Up Your Downloaded Music Files

When you purchase and download a music file from the Sprint Music Store, you get two versions of the song: one to download and play on your SPH-a920 (file type: AAC+), and another to download from **http://musicstore.sprint.com** and play on your PC (file type: WMA). The

AAC+ files downloaded to your phone can only be played on your phone and on your account, and once they have been downloaded, they cannot be downloaded again without being repurchased.

Qwest recommends you back up your AAC+ music files to your PC so you may access the files in case your TransFLASH card is lost or damaged, or if you install a new TransFLASH card.

To back up your downloaded music files:

1. Open the TransFLASH access panel on the bottom right side of the phone and press in on the TransFLASH card to release the locking mechanism.
2. Remove the TransFLASH memory card and insert into the SD card adapter.
3. Insert the SD card adapter with the TransFLASH memory card into an SD card reader (sold separately), and then connect the reader to your PC via a USB cable.
4. Use your PC to navigate to the TransFLASH's Music folder.
5. Select and copy the music files to a folder on your PC's hard drive.

Note:	Although you can store AAC+ files on your PC, they will only be playable on your phone and on your account. If you copy the files to a new TransFLASH card, you will need to create a folder on the card called MUSIC to be able to play the music files.

Playing Music From the Sprint Music Store

The Sprint Music Store not only gives you access to great music, it also gives you a place to listen to and organize your music library.

Accessing the Music Player

1. From the Sprint Music Store opening page, use your right navigation key to select the **Player** tab.
2. From the Player display, select an option:
   - **All My Music** to browse through all of your downloaded music.

- **<playlist>** to select a customized playlist you've created to organize your music.
- **Create Playlist...** to set up a custom playlist of songs you like to hear together. Follow the onscreen instructions to create a name for the playlist, select songs by artist, genre, and title, and create an order for the playlist.

3. Once you've displayed a list of songs, you can browse through your available titles by Song, Artist, or Genre to select a specific song.
   - To play a song, select it and press **Play** ( ).
   - To listen to a playlist, select it and press to open the playlist, then press again to begin playing from the selected song. (You can also highlight the playlist and use the softkey menu to begin listening.)

For more information about using the Sprint Music Store, visit the Sprint Web site at **http://musicstore.sprint.com**.

Personalizing Your Service With On Demand

The On Demand feature from Sprint Power Vision makes it easier than ever to retrieve the most popular Web information and categories instantly. On Demand uses the ZIP code you provide to customize the content it retrieves to your area, so you can get the information you want, when you want it.

On Demand acts like a PC browser's customized home page, displaying a variety of top categories such as News, Sports, Weather, Money, Movies, and more, tailored to your preferred area. These categories and the associated information are updated continuously throughout the day, so you'll always be up-to-date and in-the-know. In addition to presenting a number of fixed categories, On Demand also offers optional categories you can select (for an additional monthly charge), allowing you faster access to the information you really want.

Initializing Your On Demand Service

To initialize your phone's On Demand service:

1. Select **Menu > On Demand**.
2. Enter your preferred ZIP code and press **Done** ( ). (The On Demand service will customize itself to your selected location and the On Demand menu screen will be displayed.)

Accessing On Demand Information

Finding the information you're looking for with On Demand is as easy as navigating a Web browser on your PC. (The following examples will illustrate how to access News and Movies information.)

To access News information using On Demand:

1. Select **Menu > On Demand**. (The On Demand menu screen will be displayed.)
2. From the On Demand menu screen, highlight a category (in this case, **News**) and press OK.
3. Depending on which category you select, you will see a menu with additional options. (For this example, you would be able to select from such subcategories as "Top Stories," "USA News," "World News," and "Politics.")
4. Select a subcategory, then select an article you would like to view and press OK. (The article will be displayed.)
5. Use your navigation key to scroll through the article.
   If applicable, the left and right softkeys will offer additional options:
   - **Left Softkey** - If there is a related story or an image accompanying the article, that link will be available by pressing your left softkey. The left softkey functions as an action key in the On Demand service.
   - **Right Softkey** - Your right softkey will be a Menu button, allowing you to return to the main On Demand menu and offering additional navigation options.

To access Movies information using On Demand:

1. From the On Demand menu screen, highlight **Movies** and press OK. (A list of current movie titles will be displayed.)
2. Select a movie title and press OK.
3. From the Movie Title display, select an option and follow the onscreen instructions. Options available may include:
   - **Date** to select a date for the movie.

- **Details** to view the movie's details, which may include cast, running time, plot synopsis, MPAA rating, reviews, etc.
- **<theater listing>** to view the movie's showtimes at a number of selected movie theaters in your area. Follow the onscreen instructions to purchase will-call tickets (may not be available for all theaters or for all showtimes).

Additional fixed On Demand categories such as Money (which features a customizable stock ticker [delayed 20 minutes]), Weather, and Sports (which allows you to select your top teams), along with optional categories such as Maps and TV Guide, bring the information you want right to your screen – all without having to go through a traditional Web search.

Safety and Warranty Information

Qwest

Important Safety Information

In This Section

- **General Precautions**
- **Maintaining Safe Use of and Access to Your Phone**
- **Caring for the Battery**
- **Radiofrequency (RF) Energy**
- **Owner's Record**
- **Phone Guide Proprietary Notice**

This phone guide contains important operational and safety information that will help you safely use your phone. Failure to read and follow the information provided in this phone guide may result in serious bodily injury, death, or property damage.

General Precautions

There are several simple guidelines to operating your phone properly and maintaining safe, satisfactory service.

- Avoid exposing your phone and accessories to rain or liquid spills. If your phone does get wet, immediately turn the power off and remove the battery.
- Although your phone is quite sturdy, it is a complex piece of equipment and can be broken. Avoid dropping, hitting, bending, or sitting on it.
- Any changes or modifications to your phone not expressly approved in this document could void your warranty for this equipment and void your authority to operate this equipment.
- Poor reception may be caused by inadvertently covering the internal antenna located inside the phone. If poor reception is being experienced, try to reposition your hand or use an optional listening device.

Note:	For the best care of your phone, only authorized personnel should service your phone and accessories. Failure to do so may be dangerous and void your warranty.

Maintaining Safe Use of and Access to Your Phone

Do Not Rely on Your Phone for Emergency Calls

Mobile phones operate using radio signals, which cannot guarantee connection in all conditions. Therefore you should never rely solely upon any mobile phone for essential communication (e.g., medical emergencies). Emergency calls may not be possible on all cellular networks or when certain network services and/or mobile phone features are in use. Check with your local service provider for details.

Using Your Phone While Driving

Talking on your phone while driving (or operating the phone without a hands-free device) is prohibited in some jurisdictions. Laws vary as to specific restrictions. Remember that safety always comes first.

Following Safety Guidelines

To operate your phone safely and efficiently, always follow any special regulations in a given area. Turn your phone off in areas where use is forbidden or when it may cause interference or danger.

Using Your Phone Near Other Electronic Devices

Most modern electronic equipment is shielded from radio frequency (RF) signals. However, RF signals from wireless phones may affect inadequately shielded electronic equipment.

RF signals may affect improperly installed or inadequately shielded electronic operating systems and/or entertainment systems in motor vehicles. Check with the manufacturer or their representative to determine if these systems are adequately shielded from external RF signals. Also check with the manufacturer regarding any equipment that has been added to your vehicle.

Consult the manufacturer of any personal medical devices, such as pacemakers and hearing aids, to determine if they are adequately shielded from external RF signals.

Note:	Always turn off the phone in healthcare facilities and request permission before using the phone near medical equipment.

Turning Off Your Phone Before Flying

Turn off your phone before boarding any aircraft. To prevent possible interference with aircraft systems, the U.S. Federal Aviation Administration (FAA) regulations require you to have permission from a crew member to use your phone while the plane is on the ground. To prevent any risk of interference, FCC regulations prohibit using your phone while the plane is in the air.

Turning Off Your Phone in Dangerous Areas

To avoid interfering with blasting operations, turn your phone off when in a blasting area or in other areas with signs indicating two-way radios should be turned off. Construction crews often use remote-control RF devices to set off explosives.

Turn your phone off when you're in any area that has a potentially explosive atmosphere. Although it's rare, your phone and accessories could generate sparks. Sparks can cause an explosion or fire, resulting in bodily injury or even death. These areas are often, but not always, clearly marked. They include:

- Fueling areas such as gas stations.
- Below deck on boats.
- Fuel or chemical transfer or storage facilities.
- Areas where the air contains chemicals or particles such as grain, dust, or metal powders.
- Any other area where you would normally be advised to turn off your vehicle's engine.

Note:	Never transport or store flammable gas, flammable liquid, or explosives in the compartment of your vehicle that contains your phone or accessories.

Restricting Children's Access to Your Phone

Your phone is not a toy. Do not allow children to play with it as they could hurt themselves and others, damage the phone or make calls that increase your invoice.

Caring for the Battery

Protecting Your Battery

The guidelines listed below help you get the most out of your battery's performance.

- Recently, there have been some public reports of wireless phone batteries overheating, catching fire, or exploding. It appears that many, if not all, of these reports involve counterfeit or inexpensive, aftermarket-brand batteries with unknown or questionable manufacturing standards. Qwest is not aware of similar problems with Qwest phones resulting from the proper use of batteries and accessories approved by Sprint or the manufacturer of your phone. Use only Qwest- or manufacturer-approved batteries and accessories found at Sprint Stores or through your phone's manufacturer or online at **www.qwestwireless.com/accessories**. Buying the right batteries and accessories is the best way to ensure they're genuine and safe.
- In order to avoid damage, charge the battery only in temperatures that range from 32° F to 113° F (0° C to 45° C).
- Don't use the battery charger in direct sunlight or in high humidity areas, such as the bathroom.
- Never dispose of the battery by incineration.
- Keep the metal contacts on top of the battery clean.
- Don't attempt to disassemble or short-circuit the battery.
- The battery may need recharging if it has not been used for a long period of time.
- It's best to replace the battery when it no longer provides acceptable performance. It can be recharged hundreds of times before it needs replacing.
- Don't store the battery in high temperature areas for long periods of time. It's best to follow these storage rules:
    - Less than one month:
      -4° F to 140° F (-20° C to 60° C)
    - More than one month:
      -4° F to 113° F (-20° C to 45° C)

Disposal of Lithium Ion (Li-Ion) Batteries

For safe disposal options of your Li-Ion batteries, contact your nearest Sprint authorized service center.

Special Note: Be sure to dispose of your battery properly. In some areas, the disposal of batteries in household or business trash may be prohibited.

Radiofrequency (RF) Energy

Understanding How Your Phone Operates

Your phone is basically a radio transmitter and receiver. When it's turned on, it receives and transmits radio frequency (RF) signals. When you use your phone, the system handling your call controls the power level. This power can range from 0.006 watts to 0.2 watts in digital mode.

Knowing Radiofrequency Safety

The design of your phone complies with updated NCRP standards described below.

In 1991-92, the Institute of Electrical and Electronics Engineers (IEEE) and the American National Standards Institute (ANSI) joined in updating ANSI's 1982 standard for safety levels with respect to human exposure to RF signals. More than 120 scientists, engineers and physicians from universities, government health agencies and industries developed this updated standard after reviewing the available body of research. In 1993, the Federal Communications Commission (FCC) adopted this updated standard in a regulation. In August 1996, the FCC adopted hybrid standard consisting of the existing ANSI/IEEE standard and the guidelines published by the National Council of Radiation Protection and Measurements (NCRP).

Body-Worn Operation

To maintain compliance with FCC RF exposure guidelines, if you wear a handset on your body, use the supplied or approved carrying case, holster or other body-worn accessory. Use of non-approved accessories may violate FCC RF exposure guidelines.

For more information about RF exposure, visit the FCC Web site at **www.fcc.gov**.

Specific Absorption Rates (SAR) for Wireless Phones

The SAR is a value that corresponds to the relative amount of RF energy absorbed in the head of a user of a wireless handset.

The SAR value of a phone is the result of an extensive testing, measuring, and calculation process. It does not represent how much RF the phone emits. All phone models are tested at their highest value in strict laboratory settings. But when in operation, the SAR of a phone can be substantially less than the level reported to the FCC. This is because of a variety of factors including its proximity to a base station antenna, phone design and other factors. What is important to remember is that each phone meets strict federal guidelines. Variations in SARs do not represent a variation in safety.

All phones must meet the federal standard, which incorporates a substantial margin of safety. As stated above, variations in SAR values between different model phones do not mean variations in safety. SAR values at or below the federal standard of 1.6 W/kg are considered safe for use by the public.

The highest reported SAR values of the a920 are:

CDMA mode (Part 22):
Head: 0.600 W/kg; Body-worn: 0.162 W/kg

PCS mode (Part 24):
Head: 1.28 W/kg; Body-worn: 0.789 W/kg

FCC Radiofrequency Emission

This phone meets the FCC Radiofrequency Emission Guidelines.

FCC ID number: A3LSPHA920.

More information on the phone's SAR can be found from the following FCC Web site: **http://www.fcc.gov/oet/fccid**.

Owner's Record

The model number, regulatory number and serial number are located on a nameplate inside the battery compartment. Record the serial number in the space provided below. This will be helpful if you need to contact us about your phone in the future.

Model: Sprint Power Vision Phone SPH-a920 by Samsung®

Serial No.:

Phone Guide Proprietary Notice

CDMA Technology is licensed by QUALCOMM Incorporated under one or more of the following patents:

4,901,307 5,109,390 5,267,262 5,416,797
5,506,865 5,544,196 5,657,420 5,101,501
5,267,261 5,414,796 5,504,773 5,535,239
5,600,754 5,778,338 5,228,054 5,337,338
5,710,784 5,056,109 5,568,483 5,659,569
5,490,165 5,511,073

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Phone Guide template version 5A (September 2005)

Manufacturer's Warranty

In This Section

- **Manufacturer's Warranty**

Your phone has been designed to provide you with reliable, worry-free service. If for any reason you have a problem with your equipment, please refer to the manufacturer's warranty in this section.

Manufacturer's Warranty

STANDARD LIMITED WARRANTY

What is Covered and For How Long? SAMSUNG TELECOMMUNICATIONS AMERICA, L.P. ("SAMSUNG") warrants to the original purchaser ("Purchaser") that SAMSUNG's Phones and accessories ("Products") are free from defects in material and workmanship under normal use and service for the period commencing upon the date of purchase and continuing for the following specified period of time after that date:

Phone	1 Year
Batteries	1 Year
Leather Case/Pouch/Holster	90 Days
Game Pad	90 Days
Other Phone Accessories	1 Year

What is Not Covered? This Limited Warranty is conditioned upon proper use of Product by Purchaser. This Limited Warranty does not cover: (a) defects or damage resulting from accident, misuse, abuse, neglect, unusual physical, electrical or electromechanical stress, or modification of any part of Product, including antenna, or cosmetic damage; (b) equipment that has the serial number removed or made illegible; (c) any plastic surfaces or other externally exposed parts that are scratched or damaged due to normal use; (d) malfunctions resulting from the use of Product in conjunction with accessories, products, or ancillary/peripheral equipment not furnished or approved by SAMSUNG; (e) defects or damage from improper testing, operation, maintenance, installation, or adjustment; (f) installation, maintenance, and service of Product, or (g) Product used or purchased outside the United States or Canada. This Limited Warranty covers batteries only if battery capacity falls below 80% of rated capacity or the battery leaks, and this Limited Warranty does not cover any battery if (i) the battery has been charged by a battery charger not specified or approved by SAMSUNG for charging the battery, (ii) any of the seals on the battery are broken or show evidence of tampering, or (iii) the battery has been used in equipment other than the SAMSUNG phone for which it is specified.

What are SAMSUNG's Obligations? During the applicable warranty period, SAMSUNG will repair or replace, at SAMSUNG's sole option, without charge to Purchaser, any defective component part of Product. To obtain service under this Limited Warranty, Purchaser must return Product to an authorized phone service facility in an adequate container for shipping, accompanied by Purchaser's sales receipt or comparable substitute proof of sale showing the date of purchase, the serial number of Product and the sellers' name and address. To obtain assistance on where to deliver the Product, call Samsung Customer Care at 1-888-987-4357. Upon receipt, SAMSUNG will promptly repair or replace the defective Product. SAMSUNG may, at SAMSUNG's sole option, use rebuilt, reconditioned, or new parts or components when repairing any Product or replace Product with a rebuilt, reconditioned or

new Product. Repaired/replaced leather cases, pouches and holsters will be warranted for a period of ninety (90) days. All other repaired/replaced Product will be warranted for a period equal to the remainder of the original Limited Warranty on the original Product or for 90 days, whichever is longer. All replaced parts, components, boards and equipment shall become the property of SAMSUNG. If SAMSUNG determines that any Product is not covered by this Limited Warranty, Purchaser must pay all parts, shipping, and labor charges for the repair or return of such Product.

What Are the Limits On SAMSUNG's Liability? EXCEPT AS SET FORTH IN THE EXPRESS WARRANTY CONTAINED HEREIN, PURCHASER TAKES THE PRODUCT "AS IS," AND SAMSUNG MAKES NO WARRANTY OR REPRESENTATION AND THERE ARE NO CONDITIONS, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, OF ANY KIND WHATSOEVER WITH RESPECT TO THE PRODUCT, INCLUDING BUT NOT LIMITED TO:

"THE MERCHANTABILITY OF THE PRODUCT OR ITS FITNESS FOR ANY PARTICULAR PURPOSE OR USE;

"WARRANTIES OF TITLE OR NON-INFRINGEMENT;

"DESIGN, CONDITION, QUALITY, OR PERFORMANCE OF THE PRODUCT;

"THE WORKMANSHIP OF THE PRODUCT OR THE COMPONENTS CONTAINED THEREIN; OR

"COMPLIANCE OF THE PRODUCT WITH THE REQUIREMENTS OF ANY LAW, RULE, SPECIFICATION OR CONTRACT PERTAINING THERETO.

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THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE/PROVINCE TO PROVINCE. THIS LIMITED WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN THE ORIGINAL PURCHASER OF THIS PRODUCT AND STATES PURCHASER'S EXCLUSIVE REMEDY. IF ANY PORTION OF THIS

LIMITED WARRANTY IS HELD ILLEGAL OR UNENFORCEABLE BY REASON OF ANY LAW, SUCH PARTIAL ILLEGALITY OR UNENFORCEABILITY SHALL NOT AFFECT THE ENFORCEABILITY FOR THE REMAINDER OF THIS LIMITED WARRANTY WHICH PURCHASER ACKNOWLEDGES IS AND WILL ALWAYS BE CONSTRUED TO BE LIMITED BY ITS TERMS OR AS LIMITED AS THE LAW PERMITS.

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This Limited Warranty allocates risk of Product failure between Purchaser and SAMSUNG, and SAMSUNG's Product pricing reflects this allocation of risk and the limitations of liability contained in this Limited Warranty. The agents, employees, distributors, and dealers of SAMSUNG are not authorized to make modifications to this Limited Warranty, or make additional warranties binding on SAMSUNG. Accordingly, additional statements such as dealer advertising or presentation, whether oral or written, do not constitute warranties by SAMSUNG and should not be relied upon.

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Specifications and availability subject to change without notice. [011604]

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